People Development in the Transportation Industry







About Eno

- Established in 1921 by William Phelps Eno
- Today is an independent, nonpartisan think tank and training institution
- Check out our policy publications and research
- Eno Transportation Weekly
- Runs leadership courses for public transit operators and other sectors
- Future Leaders Development Conference
- www.enotrans.org





Thoughts on Workforce Development

<u>Definition- Improving the people-readiness and organizational</u> <u>structures required to meet the demands of the future</u>

- The industry knows this is a growing problem. There is no consensus on what to do about it.
- Data availability is poor, highly segmented, and anecdotal
- Operators have different needs from other agency types
- Don't ignore the managers and executives
- Succession planning is difficult in the public sector





Contact Info



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