

Emergency Preparation, Response & Recovery Seminar

Congressman Solomon P. Ortiz International Center
402 Harbor Drive, Corpus Christi, TX 78401

November 13-14, 2019

This program will focus on all-hazards preparation, response and recovery and seeks to educate and train port operations professionals responsible for leadership roles during emergency incidents.

(Business casual attire suggested)

Wednesday, November 13

8:30 – 9:00 a.m.

Registration and Continental Breakfast

9:00 – 9:30 a.m.

Welcome and Opening Remarks

9:30 – 10:30 a.m.

Defining the Threat: Conducting a Successful Hazard Risk Analysis

Does your port know what it needs to be prepared for? What do weather events and natural disasters have in common with other types of hazards and stressors? How can organizations make sure that they are using the right threshold to evaluate events as they occur and respond appropriately?

Speaker:

Mat Mampara, P.E., Associate Vice President, Dewberry, Fairfax, VA

10:30 – 10:45 a.m.

Break

10:45 a.m. – Noon

Preparing for Inevitable Claims

Being able to address hazards when they arise means being prepared on a number of fronts. Is your organization confident that you have both the right type and the right amount of insurance? As you move through incident response, do you know which of your actions and decisions might help expediate claims and which might create unnecessary obstacles? While risk management may fall to the CFOs in your organization, operations professionals must be prepared to play a key role in insurance and claims processes.

Noon – 1:00 p.m.

Lunch

Wednesday, November 13 (continued)

1:00– 2:15 p.m.

Integrating Port Planning Efforts to Incorporate All-Hazard Responses

As ports continue to grow and plan for the future, they are well served to anticipate emergencies and use existing planning efforts and ongoing capital projects to build in features and components that will facilitate emergency response when needed. But ports also make sure that all plans (master plans, strategic plans, economic development plans, etc.) stay up to date to reflect conditions that change because of hazards and emergencies.

2:15 – 3:30 p.m.

Creating the EOC You Need

Whether your port has an existing Emergency Operations Center or is exploring its needs for an EOC, you need to make smart decisions about needs and priorities and be realistic about how to leverage outside funding, such as federal grants, to make your EOC a reality or update it to have the longevity needed for years to come.

3:30 – 3:45 p.m.

Break

3:45 – 5:00 p.m.

Leading Executives and Senior Managers Through a Hazard Response

Seasoned operations professionals play a critical role in responding to emergencies and hazards that occur in an around the port, but such incidents may have serious implications for HR managers, environmental managers, IT professionals and other members of the management or executive team at a port. When your colleagues look to you to set the tone, do you have the soft skills needed – in addition to the subject matter expertise – to step up to the plate?

5:00 – 6:00 p.m.

Reception

Thursday, November 14

8:30 – 9:00 a.m.

Continental Breakfast

9:00 – 10:00 a.m.

Building Blocks of Success: Ensuring that Employees Are Ready

Your organization may have a sophisticated plan, but what about individual employees? They need to be personally prepared for incidents – at home, with their families, on their commutes and at their desks to give your organization an opportunity to put its plan into action. This session will cover why helping employees really helps the organization.

10:00 – 11:00 a.m.

Using NIMS to Conduct Successful Drills/Exercises

A successful emergency response requires everyone to be ready. Is your organization utilizing tools built on the National Incident Management System (online, in-person sessions, tabletop exercises) to ensure its employees are prepared to play their parts in getting your port fully operational as soon as possible after a response?

Speaker:

Debra Tsuchiyama Baker, Managing Partner, Baker Wotring LLP, Houston, TX

11:00 – 11:15 a.m.

Break

11:15 a.m. –
12:30 p.m.

Bouncing Forward

After your organization moves on to recover and rebuilding, how can you ensure that your port ends up in a better place than it started? Following the idiom “never let a good crisis go to waste,” this session will explore the opportunities embedded in recovery.

Speaker:

David Lessinger, Sr. Advisor, Resilience Practice, CSRS, Lake Charles, LA

12:30 – 1:30 p.m.

Lunch

Thursday, November 14 (continued)

1:30 – 2:30 p.m.

Making the Most of Technology

Your IT staff may be buzzing about drones, sensors, IoT (Internet of Things) and other emerging types of technology, but you need to make sure that technology integrates with your organization's goals and plans.

Speaker:

Jennifer Chase, Senior Terminal Operations Development Manager, Moffatt & Nichol

2:30 – 3:30 p.m.

Partnering Outside Your Agency

All-hazards responses require communication and partnerships with other governmental entities as well as outside stakeholders. How can your port work together – in advance of an incident and during a response – to ensure that everyone is on the same page?

Speaker:

Allison Davis, FEMA Programs Practice Lead, CSRS, Inc., Lake Charles, LA

3:30 – 3:45 p.m.

Break

3:45 – 5:00 p.m.

Case Studies: Highlights from the Port Industry

To close the program, attendees will hear from a variety of ports who can share lessons learned from incidents in their recent past. Hear first-hand what worked – and what didn't – in real-life hazards responses from your port industry colleagues.

5:00 p.m.

Seminar adjourns