

Experiences with Security Compliance - the Human Element

Presented by

Scott J. Glover, Director Maritime Security, HPA





AAPA Facilities Engineering Seminar

Jacksonville, Florida

11-13 January 2006



The Human Element of Security



Its Impact on Facility Engineers









Presentation Overview

- Goal of ISPS/MTSA
- Why Facility Engineers Care
- Approaches to Security Improvement
 - Equipment & Technology
 - Security Force
- Training the Security Force
- Security Policies and Procedures
- Government Oversight of Security Force





Goal of ISPS & MTSA

- Goal of ISPS & MTSA
 - To keep bad people and bad things out of the port (ship)
- "Developed nations" must rely on technology as labor is too expensive
- "Developing nations" often need to rely on security force as technology is too expensive
- The Best Solution Combination of Technology & Security Force.





Why Facility Engineers Care

- Security must be effective keep the "Bad Guys" out
- Security must also be efficient effective without waste
- Inefficient security procedures, inept security personnel directly impact facility engineers job





Key Functional Requirements of ISPS/MTSA

- Key ISPS/MTSA Requirements:
 - Controlling access to the Facility
 - Monitoring of the Port Facility
 - Restricted areas
 - Supervising the handling of cargo
 - Supervising handling of ship's stores & bunkers
 - Ensuring security communications is readily available









ISPS/MTSA Solutions

- Solutions can be grouped in two areas
 - Equipment/Technology
 - Security Force
- Equipment & Technology get all the attention
- Properly Trained Security Force is equally important





Security Force Training

- Goal = Intelligent enforcement of security policy & procedures
- Training is NOT sitting in a class memorizing the ISPS Code
- Start with the Basics
- Written policies/ procedures
- THEN ISPS/MTSA

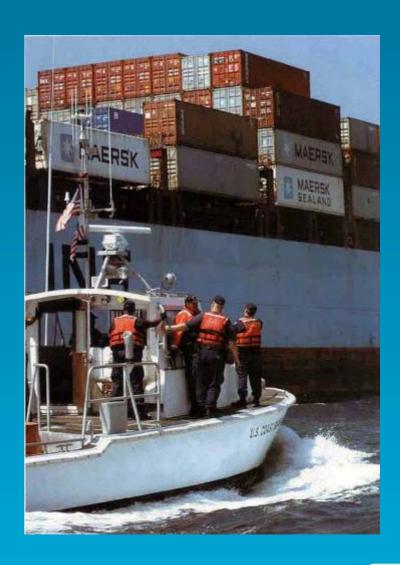






Key Security Policies & Procedures

- Visitor access procedures
 - Approved Visitor Lists
 - Badging of visitors
 - Badging of vehicles not drivers
 - Searching persons and vehicles
 - 7 point container inspections
- Monitoring
 - Security Zones
 - Patrolled by zone
 - ID badges color coded by zone





Policies and Procedures must be Published in the Facility Security Plan

- Military axiom Train as you fight and fight as you train
- Training must be based on clear
 & written security procedures
- Security Plan should address Policy & Procedures
- Governments should look for coherent procedures as much as outline of MTSA in Plans
- Security Force is to Intelligently enforce the Plan





Measures/Indications of an Effective and Efficient Security Force

- User friendly security visitor's list
- Invited Contractors and Vendors get in
- Invited Contractors & Vendors are quickly badged
- Unexpected visitors do not show up at your office
- Intelligent security force Receive call from the gate – a fully loaded cement truck is at the gate but they are not on the visitors list...

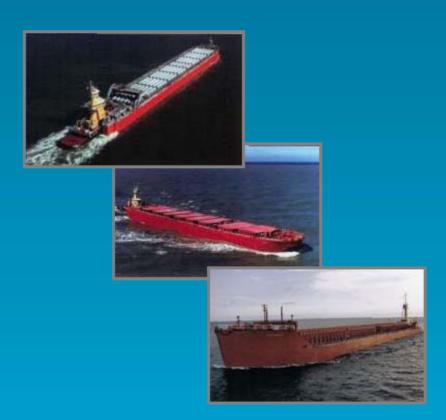






Drills & Exercises

- ISPS & MTSA Require Drills and Exercises
- Do not over complicate
- Drills and Exercises should be useful
- Opportunity to practice Security Policy & Procedure as defined in Security Plan





Example Security Forces

- Port au Prince, Haiti
 - Solid perimeter security, improving security force
- Port of Belize, LTD
 - Solid Security Force
 - Simple & effective security force policies
- Jackson Shipping, Tampa
 - Caught a "bad guy"









Government Oversight of Port Security Guard Forces

- Port security must be effective and efficient
- Effectiveness goes to the root of security
- Efficiency impacts the facility engineers
- Governments have focused on technology/equipment
- Need to have objective means to evaluate security force
- In fact must have effective means of evaluating the entire security system







- Goal Keep Bad people and Bad things out of the ports and off the ships
- Security must be Effective & Efficient
- Solutions
 - Technology
 - Security Force
- Security Force = Procedures + Training











This PowerPoint presentation can be downloaded from www.hpa.com