

Challenges in the Real World



The Port and Port Risk Management Drivers In Claims Adjusting Challenges

- Contract Relationships
- Risk Management Practices
- Business Interest/Relationship

Claims & Risk Management Tools

Port of Portland Marine Terminals



Terminal 6

Terminal 5

Terminal 4



T-5

T-6

Washington

I-205

Columbia River

T-4

US 30

I-5

Willamette River

T-2

T-1

Portland

Oregon

US 26



Terminal Management

contract directly with steamship lines
contract with Terminal Operator



3rd Party Injury/Damage Claims

- ✓ Claims tendered to MTC or their carrier
- ✓ Monitored by Port to resolution
- ✓ Costs for container repairs by GL recovered



Claims/ Risk Management Practices

Risk Transfer & Financing

→ Indemnity and Insurance Provisions

Claims Adjustment

Oregon Tort Claims Act

- Notice/Action Requirements
- Tort Immunity
- Tort Cap - \$100k/\$500k BI/\$50k PD

Federal Jurisdiction

Tariff

COGSA

Contract

Port Insurance





046155

GAT
046155
226



Claims Drivers

Contract with Carriers

> Requests review of MTC decisions

Terminal Operator

> Claims Handling Responsibilities

Risk Management

> Cost Mitigation Concerns

Business Interests/Relationships

Claims & Risk Management Tools

know operations

tailor contract language to fit operations

> Involves risk, claims and safety

communicate with Port staff

Marketing/Operations/Sr. Management

SAFETY IS NO ACCIDENT





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ZHEN HUA

FOSS

Port of Portland