Evolution of Community Relations

AAPA Commissioners Seminar

Doris Topsy-Elvord, Harbor Commissioner Gus Hein, Executive Officer to the Board



Then: Pre-Asian Trade Boom

When the Port was small, and working quietly at the edge of the world, the community paid little attention to the Port





Now: Center of Global Trade



One of World's Busiest Container Seaports



Today's Port

Major economic engine

- World-class trade center
- \$100 billion a year in trade
- Supporting 1.4 million jobs nationally





The Flip Side

- More air pollution
- Greater health risks
- Increasing traffic congestion





Community Concern



What's Happening at the Port!?!



Importance of Community Relations

- We need the community's permission to develop the Port.
- To gain public support, we need to inform and educate the community about the importance of international trade and port operations.



Tools for Engaging the Community

- Internet
- Publications
- Video
- Port Tours
- Community meetings
- Special Events





www.polb.com

Features:

- Spotlight on the news
- On-line boat tour reservations
- Featured videos from Pulse of the Port TV
- 24/7 air monitoring
- Questions & Comments button





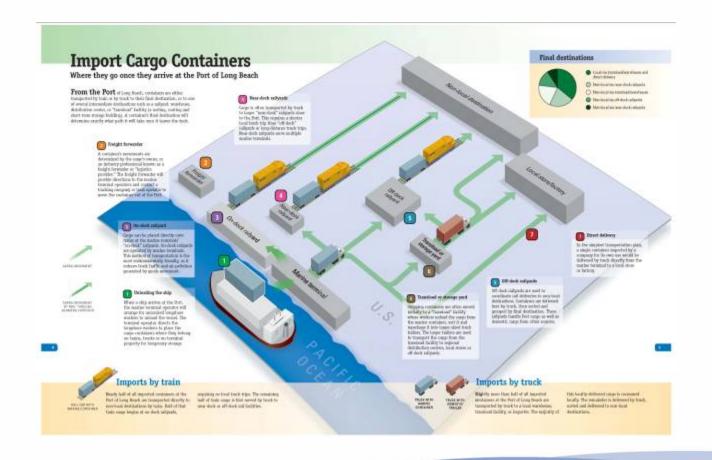
Publications

- Re:Port community newsletter
 - 150,000 circulation, quarterly
 - Port news
 - Updates on environmental and community initiatives





InFocus: How the Port Works





Port Television

- "Pulse of the Port" News magazine
- Viewed on cable TV and at <u>www.polb.com</u>
- Clean Air Action Plan segment





Port Boat Tours



More than 20 free, narrated cruises for 2,000 passengers from May through October.





Green Port Open House

- 5,000 visitors in 2006
- Exhibits, port boat tours, demonstrations, entertainment, activities for children





Community Outreach

- Outreach to homeowner groups, clubs, neighborhood associations
- Updates on Port projects, issues





Small Business Program

- Encourage and assist smaller businesses in doing business with the Port.
- The participation goal was 20% in 2005 and 25% in 2006.





Community Events

Sponsorship and participation in Snow Days, bicycle race, parades, civic lunches









Thank You!

