

CRUISE LINES INTERNATIONAL ASSOCIATION (CLIA)

- >35 / 40 new ships by 2012
- >\$22 / 23.9 BILLION investment
- >88,800 / 100,800 lower berth addition



Industry's Efforts to Prepare for a Major SAR Case



Topics

Preventative Aspects

What can the Company do in a Major SAR Incident

Information to Responders

Preventative Aspects

- SAR The Last Resort
- Representation at IMO
- Development of New Equipment
- Development and Implementation of New Systems
 - Simulators
 - Bridge and ER Recorders

Information to Responders

Unified Command/ Incident Response Center

- > SAR Plans of Cooperation
- Reduce Communications Load on the Ship
- > Company Agent
- > Open lines to Company





Initial Actions

- Get Information
 - –Nature of Incident
 - –Position
 - -Injuries
 - –Damage to Ship
 - Initial Indications of Survivability
 - Need for ImmediateEvacuation
- Assess the Situation

Immediate Concerns

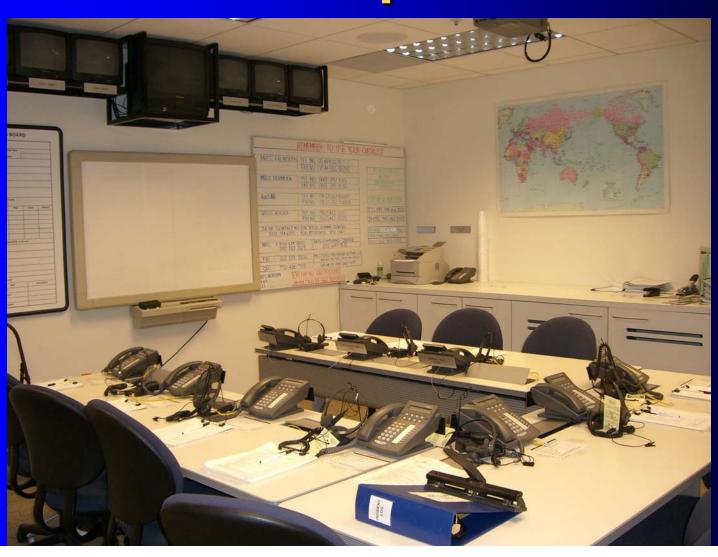
- Is the Ship Safe
 - -Fire
 - Flooding
 - –Stability
- Is Anyone Hurt
- Do we need to Evacuate
- Can we Evacuate
 - –Equipment
 - Weather
 - -Where to
- Environmental Concerns

Initial Actions

- Establish Open Line to Ship
- Call Emergency Response Team
- Notify appropriate authorities
- Activate the EOC

 Agent to Local Response Center/ Unified Commend

Emergency ResponseCenter Capabilities



Emergency Response Center Team*

- Team Leader
- Communicator
- Marine
- Technical
- Environmental
- Medical Rep

- Passenger and Crew
- Media
- Specialist
- ERC Co-Coordinator
- Support Staff

* Each can have an open line to the Unified Command/IRC

-Team Leader

- Captain
- Directs Operations
- Keeps Management Unit Informed

Communicator

Communication Link between Ship and ERC

All Communications go through him

Maintains Open Lines – Ship, Unified Command etc.

Marine Rep

- •SAR contact
- Local/USCG Contact
- •Flag State Contact
- Tugs
- Itineraries
- Security

Technical Rep

- Class Contact
- P and I Club Contact
- Underwriters Contact
- Damage Stability Contractor Liaison
- Repair Facilities
- Technical Advice
- Spares, Technicians

Environment Rep

- Oil Spill Response
- Environmental Impact
- All other Environmental Aspects

• Medical Rep

- Medical Advice
- Tracks Casualties
- Fatality Reception

- Passenger and Crew Rep
 - Tracks Passengers and Crew
 - Next of Kin Information
 - Passes Information to Crew Unit
 - Passes Information to Passenger Unit
 - Travel Arrangements
 - **Facilities and Accommodation Ashore**
 - Away Team
 - CARE Team

• Media Rep

- Gathers Information
- Prepares Press Releases
- Liaison with Management Unit on Spokesperson etc

• Specialist

USCG

Security

ERC Coordinator

Procedures

Facilitator

Logistics

- Tour Companies
- Shore Excursion Companies
- Other Cruise Lines
- Hotels
- Airlines
- Cleaning/decontamination

GOALS

COORDINATED RESPONSE ACTIVITIES

- FACILITATED COMMUNICATIONS
 - Controlled and Orderly
 - Don't overburden the Ship
 - Facilitate Flow of Necessary Information

TERRORISM OR PANDEMIC RESONSE HSPD-13

HSPD-13

NATIONAL STRATEGY FOR MARITIME SECURITY

OBJECTIVE: MINIMIZE DAMAGE AND EXPIDITE RECOVERY

MARITIME

OPERATIONAL

THREAT

RESONSE

NATIONAL UNIFIED COMMAND

LOCAL/REGIONAL COMMAND

LEAD AGENCY RESPONSIBILTY

CLIA INVOLVEMENT

CLIA MEMBER INVOLVEMENT

SAME RESPONSE POSTURE

- DIFFERENT LEVELS OF INPUT TO COMMAND STRUCTURE
- SOME ERC FUNCTIONS NOT NEEDED

Emergency Response Center Team*

- Team Leader
- Communicator
- Marine
- Technical
- Environmental
- Medical Rep

- Passenger and Crew
- Media
- Specialist
- ERC Co-Coordinator
- Support Staff

^{*} Each can have an open line to the Unified Command/IRC

CLIA GUIDELINES AGRESSIVE PROTOCOLS

- COORDINATION with CDC AND LOCAL HEALTH AGENCIES
 - Travel Emergency Response Network TERN
 - World Health Organization WHO
- SCREEENING AND PRESCREENING
- SURVEILANCE AND INTERVENTION
- ISOLATION
- ITINERARY MANAGEMENT

PLANNING

BUSINESS CONTINUITY PLAN

CRITICAL EMPLOYEES

WORK FROM HOME

PREVENTIVE MEASURES

•ITINERARY MANAGEMENT

tthompson@cruising.org



Florida Offices 910 SE 17th Street Causeway
Ft. Lauderdale, Florida

Washington D.C. Office:
2111 Wilson Boulevard, 8th Floor
Arlington, Virginia 22201
(703) 522-8463 (703) 522-3811 FAX