

# Consumerizing Port Communications

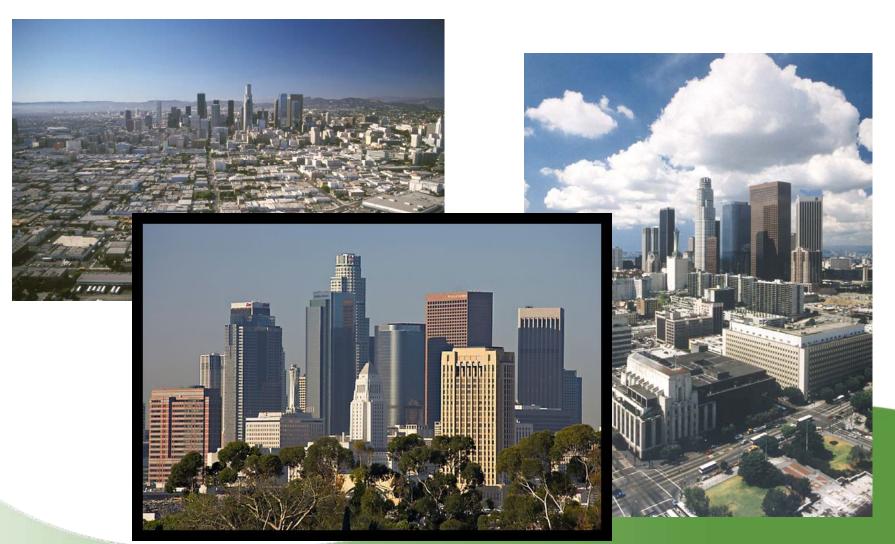
Arley M. Baker
American Association of Port Authorities
2008 Convention / Anchorage, Alaska
September 25, 2008



#### The Landscape Factor









# What Angelenos Think About...



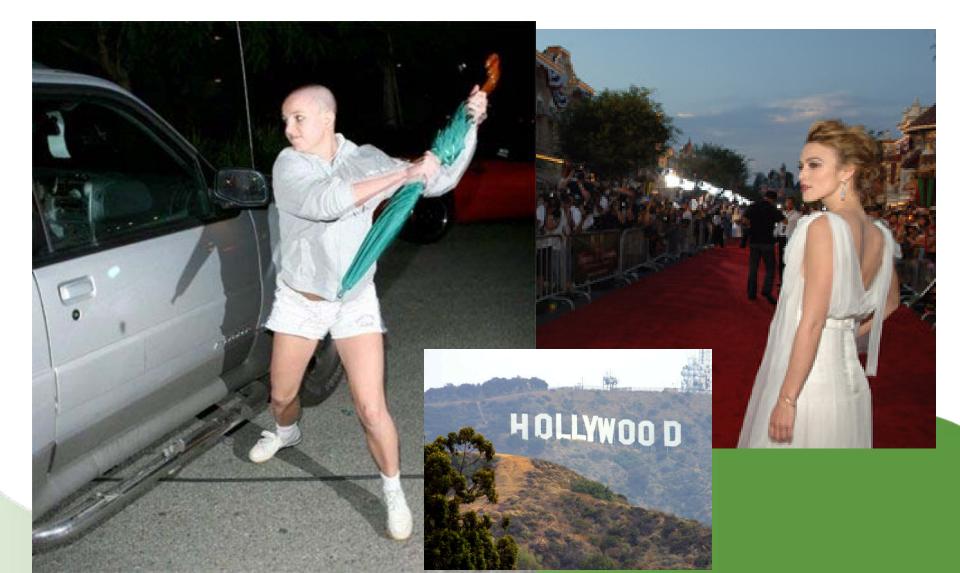














#### 2007 Centennial

- Create events that connect our Port to...
  - The community
  - Regional history
  - Business trends
  - Environmental Responsibility
  - Customers
- Document Our History
- Re-energize Existing Outreach Platforms





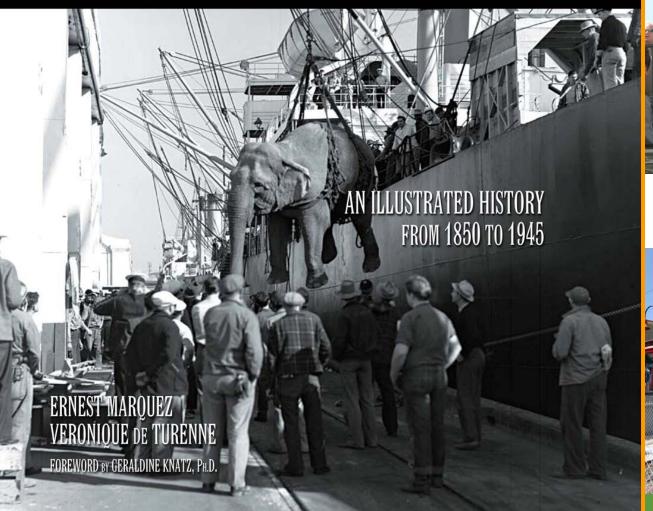
#### **Centennial Rail Festival**





#### **Centennial Rail Festival**

### PORT of LOS ANGELES





#### "L.A. By Design"





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#### 100<sup>th</sup> Birthday Celebration





#### 100th Birthday Celebration









#### **Education & Outreach**

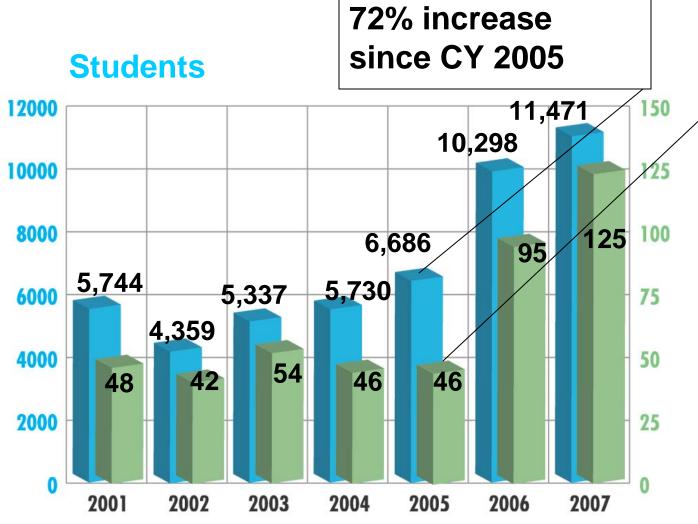








#### School Boat Tour Program

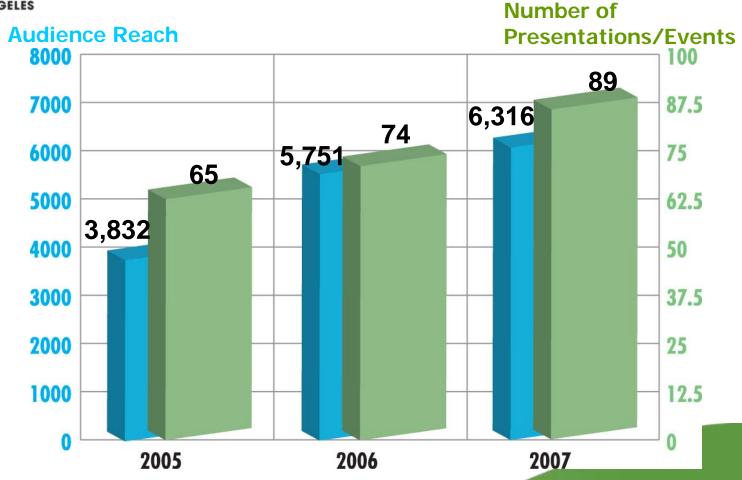


#### **Schools**

172% increase since CY 2005

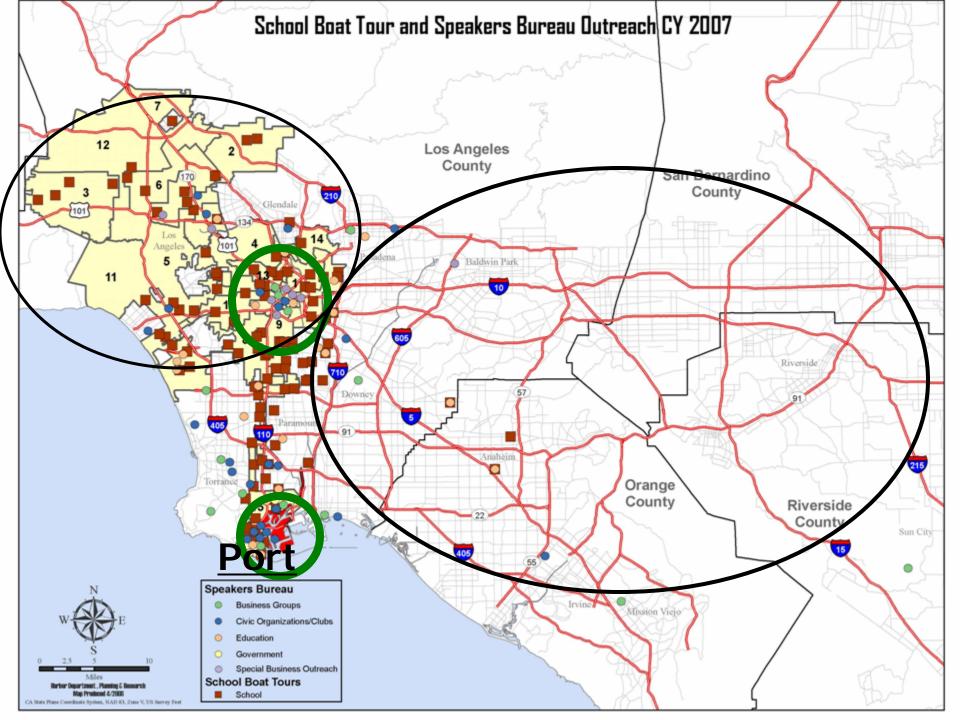


#### **Employee Speakers Bureau**



37% increase in number of engagements since CY 2005

65% increase in audience reach since CY 2005





# Introducing... "The TransPORTer"







#### The TransPORTer

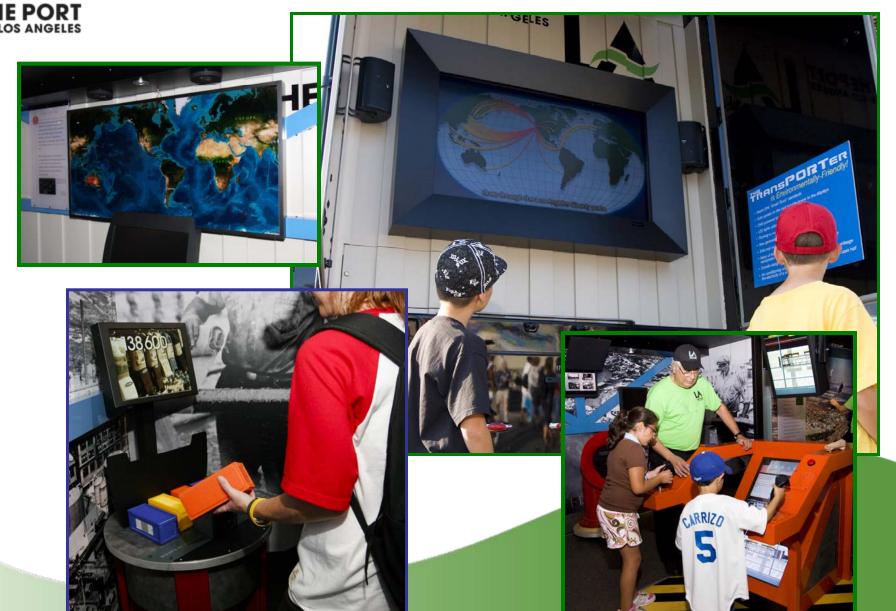








#### The TransPORTer





# Creativity & Execution 100% Organic!





SO, WHAT
HAPPENS
WHEN
HOLLYWOOD
MEETS THE
PORT OF LOS
ANGELES?...

