



## AAPA & nawe Marine Terminal Management Training Program

#### Information Technology and Terminal Operations



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#### Steve Bushey

- Over 35 years (1973) experience in transportation information systems management
  - Ocean Carriers
  - Ports / Terminals
- President of Global Transportation Solutions, LLC, a Maersk Eurogate company, for TOPS terminal operations system global sales and implementation.
- ➤ Founder of Americas Systems, Inc., a custom software development company specializing in ocean transportation applications, in 1989. Sold to Maersk Data 2002
- > Sea-Land Service, Inc.

Strategic Systems Planning Global Application Development
Executive Information Systems Decision Support Systems

TransTech Partners, LLC

Systems Implementation Training

IT Operations / Data Center Help Desk Support

#### Introduction

- ➤ Technology is a essential part of managing and running a container port / terminal.
- A wide variety of options are available to terminal management and IT management:
  - Technologies
  - Products
  - Vendors
- What's best for your terminal?

#### Question: What is the role of Information Technology Role in today's modern container terminal?

- Manage the Business
  - Administrative Systems (email, word processing, spreadsheets, presentation tools, PowerPoint, etc.)
  - Financial Systems & Human Resource Systems
  - Sales / Marketing Systems
  - Security / Access Control / TWIC
- Run the Operations
  - Inside the Terminal
  - Outside the Terminal



## Manage the Business Financial and Human Resource Systems

Enterprise ResourcesPlanning Systems (ERP)

 Holistic Approaches replaces individual systems

Fully Integrated

Leading Vendors serving Marine Terminal Market

Vendor	Product	Country
SAP	MySAP	Germany
Oracle	e-business	US
Sage	MAS 90	UK
Microsoft	Protheus	US
SSA	SSA ERP	US





#### Sales / Marketing Systems

- PIERS (a Journal of Commerce company)
  - Collect Import / Export data available through the Freedom of Information Act.
  - US and Global Import / Export Data
  - Trade Profiles Demo
- Lloyds List (Maritime and Transport News Portal)
  - Maritime Financial Information
  - Vessel capacity and new builds
- ComPair Data (American Shipper Magazine Group)
  - Vessel Schedules
  - Port Rotations
  - Analytics
  - Demo



#### Security / Access Control / TWIC

- ➤ A Transportation Worker Identification Credential (TWIC<sup>™</sup>) is a biometric credential that ensures only vetted workers are eligible to enter a secure area of a Maritime Transportation Security Act-regulated port or vessel unescorted.
- Cards first (being issued now), Readers and Applications second
- TWIC provides a tamper-resistant biometric credential
- An individual must provide biographic and biometric information such as fingerprints and sit for a digital photo
- Three accepted ways to authenticate or prove identity to a system or an authorized person.
  - Something you have like an ID card.
  - Something you know such as a PIN number.
  - Something you are a biometric, such as facial features, fingerprints, et.
- Will be integrated into terminal applications such as Gate access

#### Run the Business – Inside the Terminal

- > Terminal Functions
  - Gate Systems
  - Terminal Operating Systems (TOS) Yard & Vessel
- Terminal Technology (examples)
  - OCR
  - RFID
  - DGPS
- Vendors (examples)
  - CAMCO Technologies
  - SAIC
  - Hi-Tech Solutions



#### **Terminal Automation - Areas of Concentration**

- ▶ Gate / Pre Gate
  - Pre advice / appointment systems
  - Web portals / appointment systems
  - Gate pedestal
  - OCR
  - Driver ID Card Readers
  - Fully integrated systems GEM
- > Yard
  - Automated terminal equipment
  - Equipment monitoring (reefer temperature, CHE fuel levels, tire pressure, etc.)
  - Container Optimization (Allocation filters, Simulation tools, etc.)
- Vessel
  - Limited, primarily crane stability and positioning tools
  - Currently mainly EDI (stowage plans, load lists, discharge lists)



#### **Gate Systems**

- ➤ Many Gate System Vendors offering a variety of applications
- All use basically the same technologies
- > The Vendors
  - TOS Vendors (NAVIS, TideWorks, RBS, COSMOS, etc.)
  - Specialist Vendors
    - Embarcadero Systems Corporation
       smart GATE



- TideWorks GateVision
- Technology Vendors
  - •OCR
  - Pedestals
  - Cameras
- Gate Entry Management (GEM)







#### Gate Entry Management (GEM)



#### What does GEM do?

- Provides trucking companies with web interface tool to:
  - make time-slot bookings.
  - ensure data for exports and imports is "clean" before truck arrives at the terminal.
- Provides integration platform linking:
  - AM Radio
  - Portal OCR technology (SAIC)
  - Pedestal technology (LA King)
  - Terminal operating system (NAVIS or CERES)
  - Transponder technology (TransCore)





## The Companies - Terminal Operating Systems (TOS)

- ➤ Carriers / Terminal Operating companies began developing for own use in the late 1970s
- > First commercial product introduced 1988
- First versions nothing more than tools to record yard and vessel activities, provide reports and communicate activity.
- > Later versions introduced planning and productivity modules
- Current versions offer efficiency tools for container stacking and yard planning / routing.
- Latest versions offer complex integration tools for gate
- Automation of cargo handling equipment
- Operations simulation



#### Standard TOS Architecture

Graphical
Container
Planning,
Monitoring and
Control System

- Operations Management and Control, Graphical Planning, Management, Automation, CHE Interface
- Main Vendors
  - NAVIS SPARCS
  - TideWorks Spinnaker
  - RBS TOPX

### Foundation System

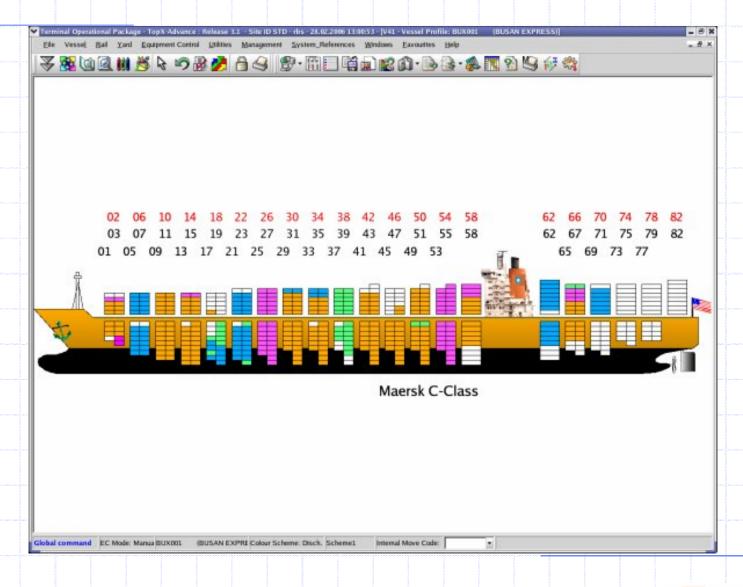
- Container Data Processing, Break-bulk Data Processing, Vessel Process, Truck Processing, Billing, EDI, Reference Data
- Leading Vendors
  - NAVIS EXPRESS
  - TideWorks MainSail
- RBS TOPO

#### TOS Systems – Vendors

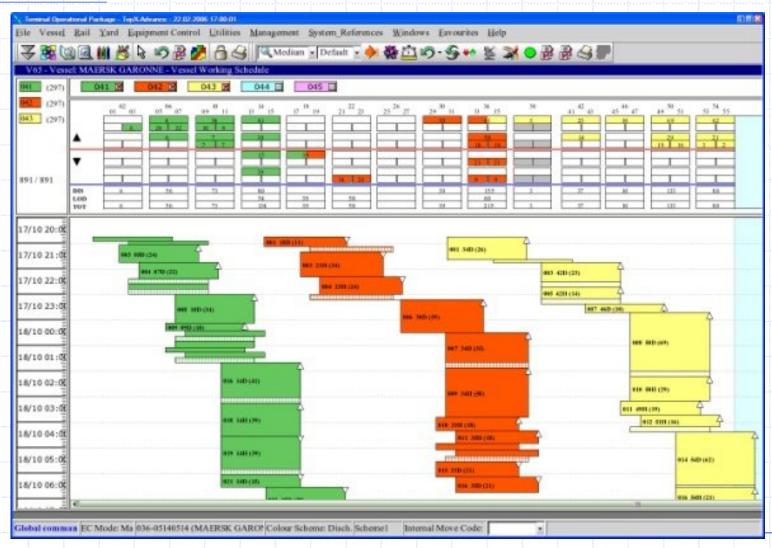
Vendor	Product	Comment
Advent Inc.	Terminal Management Systems (TMS)	Offer source code
COSMOS N.V.	Various Modules	Limited US Experience
CyberLogitec Co. Ltd.	OPUS	Subsidiary of Hanjin
Trans-I Technologies	TransTerminal	Relatively New Product
JADE	JadeMaster	New Zealand
NAVIS	Express & Sparcs	Market Leader
Portek	Container Terminal Management System	Missing some US Requirements
Realtime Business Solutions Pty.	TOPO & TOPX	Innovation Leader
TideWorks Technology	Mainsail & Spinnaker	Part of Carrix / SSA Terminals Company
Total Soft Bank Ltd.	CATOS	Experienced Vendor



#### Vessel Management - Vessel Profile



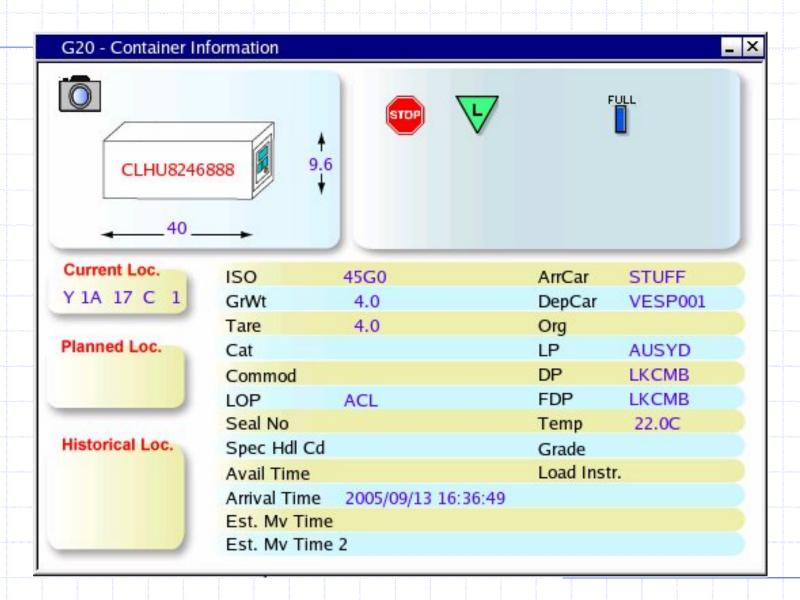
## Vessel Management - Crane Working Schedule



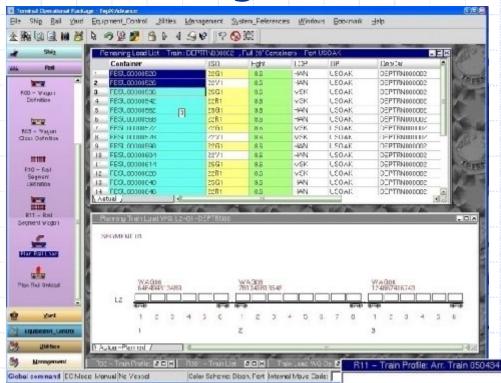
#### Vessel Management - Vessel Stowage View



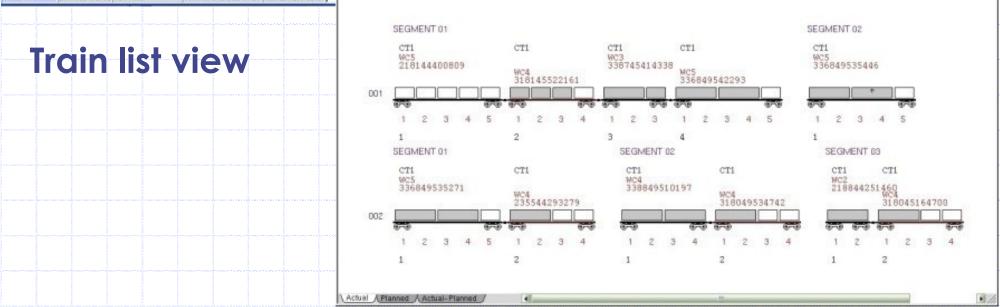
#### **Container Information**



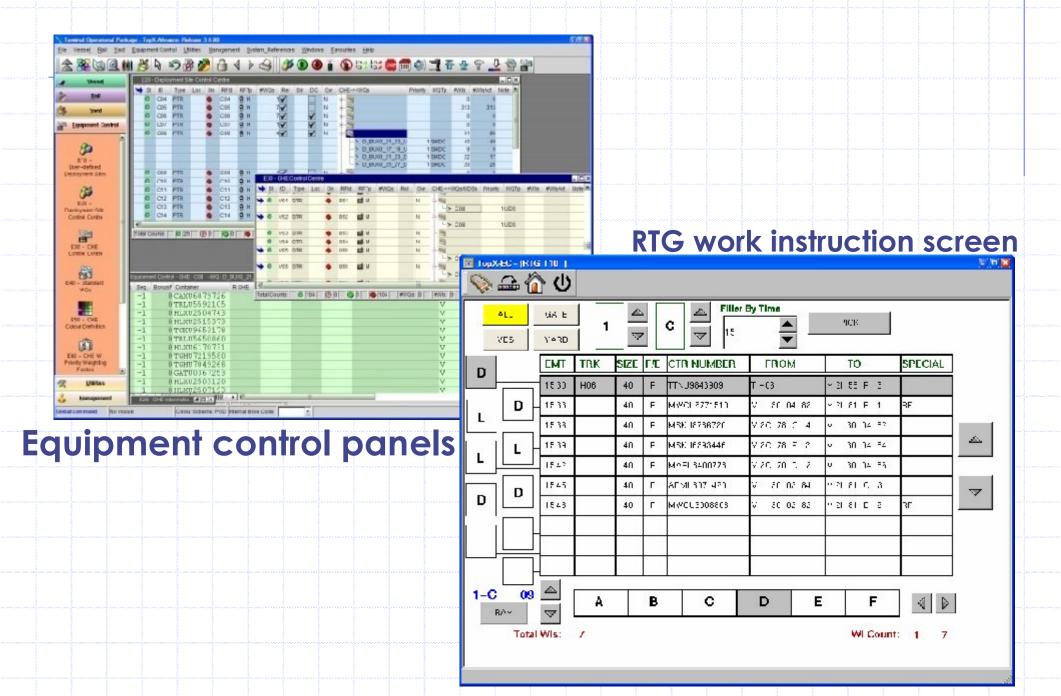
#### Rail Management



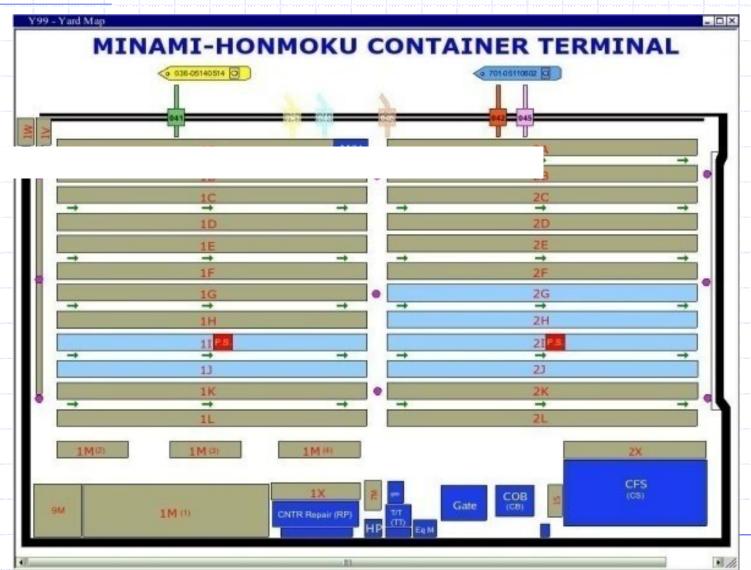
#### Train layout view



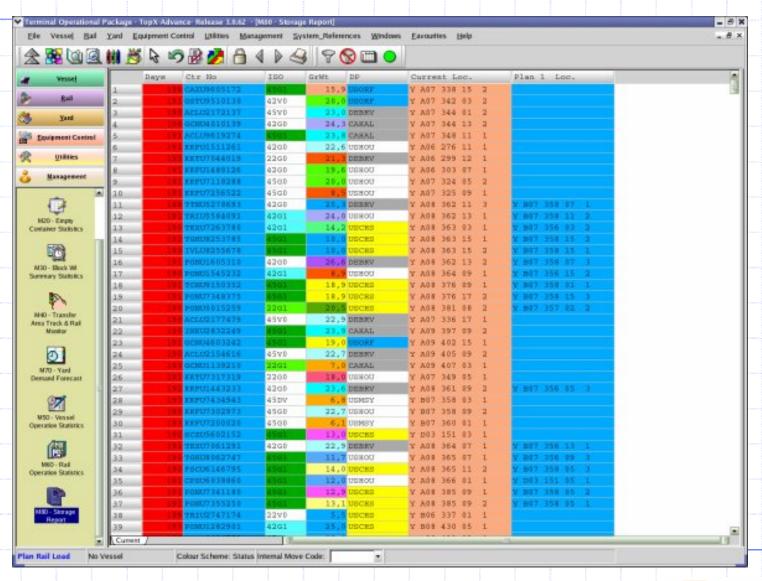
#### **Equipment Control**



#### Yard Layout View

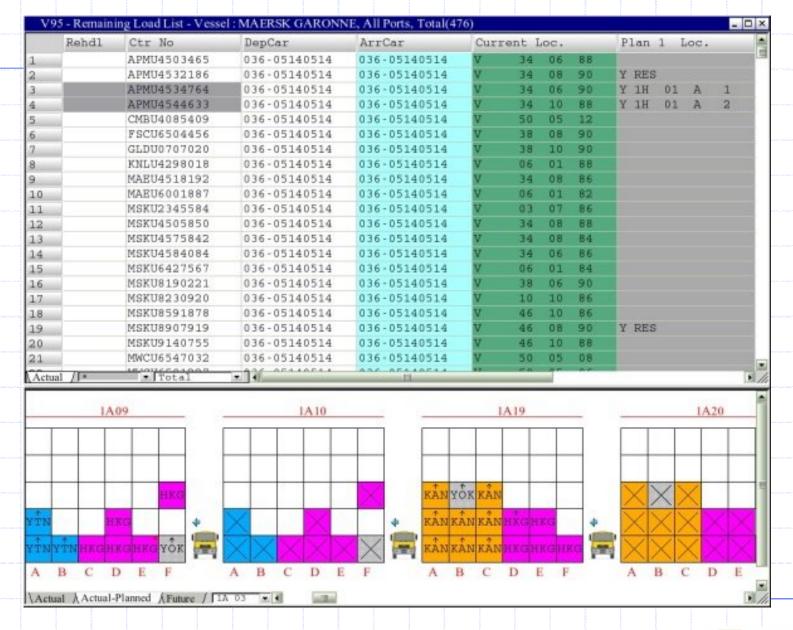


#### **Container Information List**

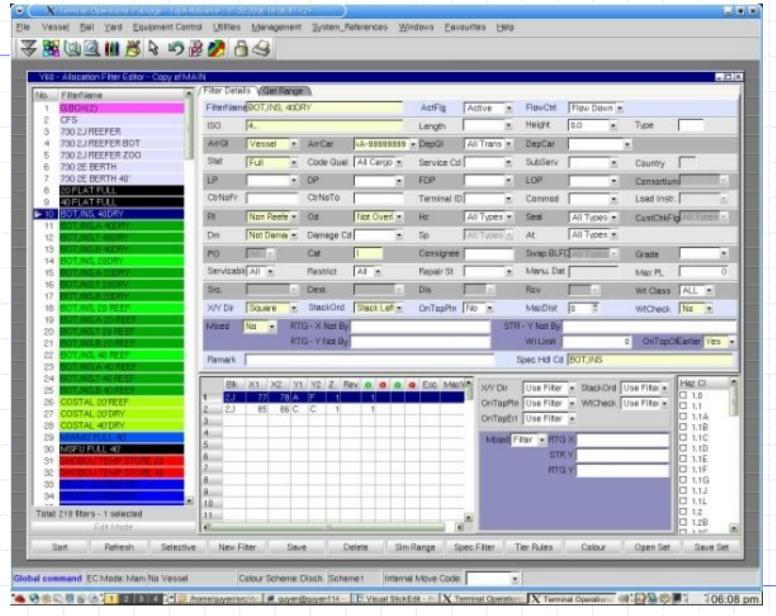




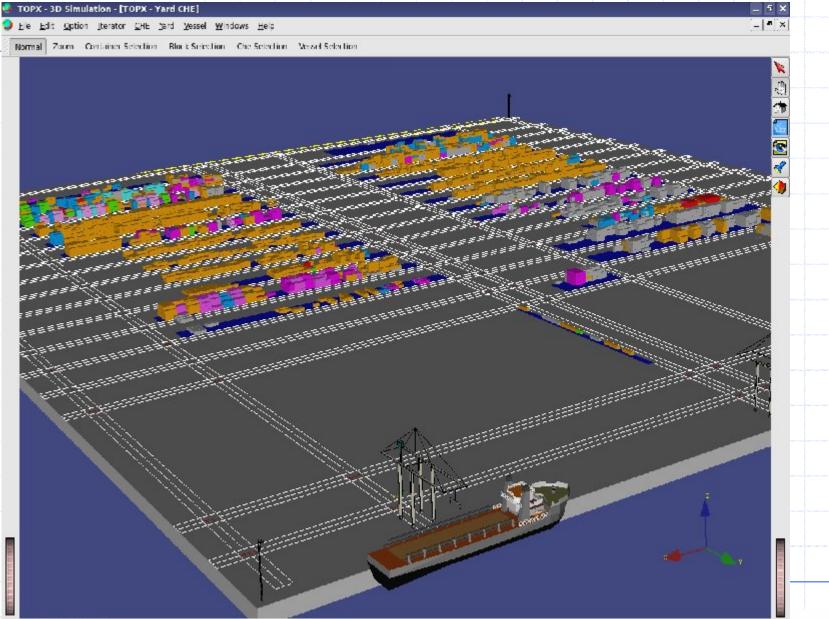
#### Container Bay and List View

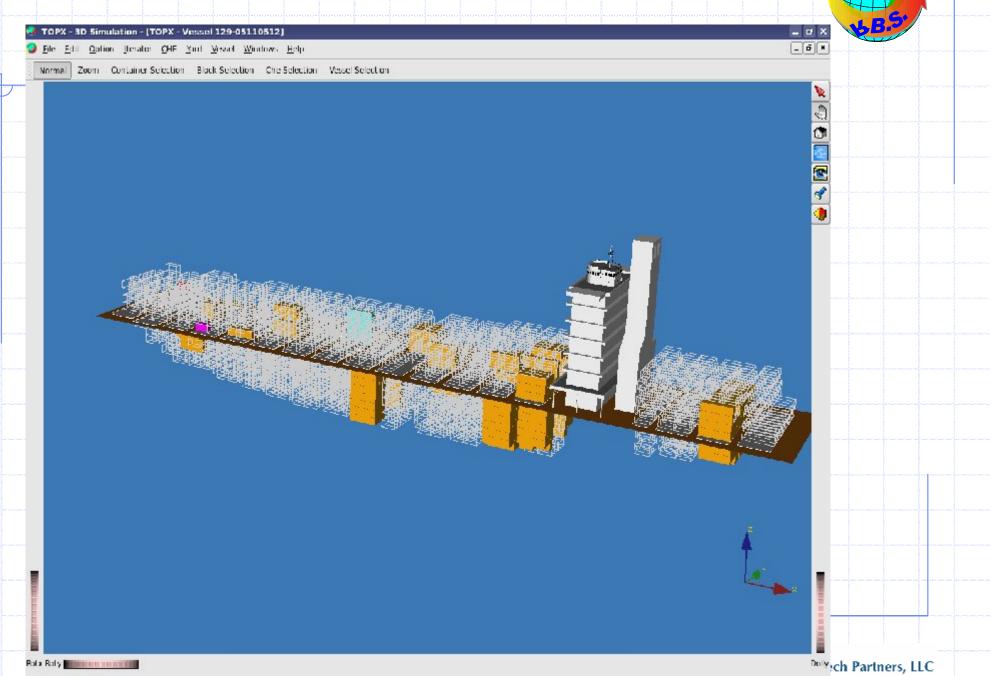


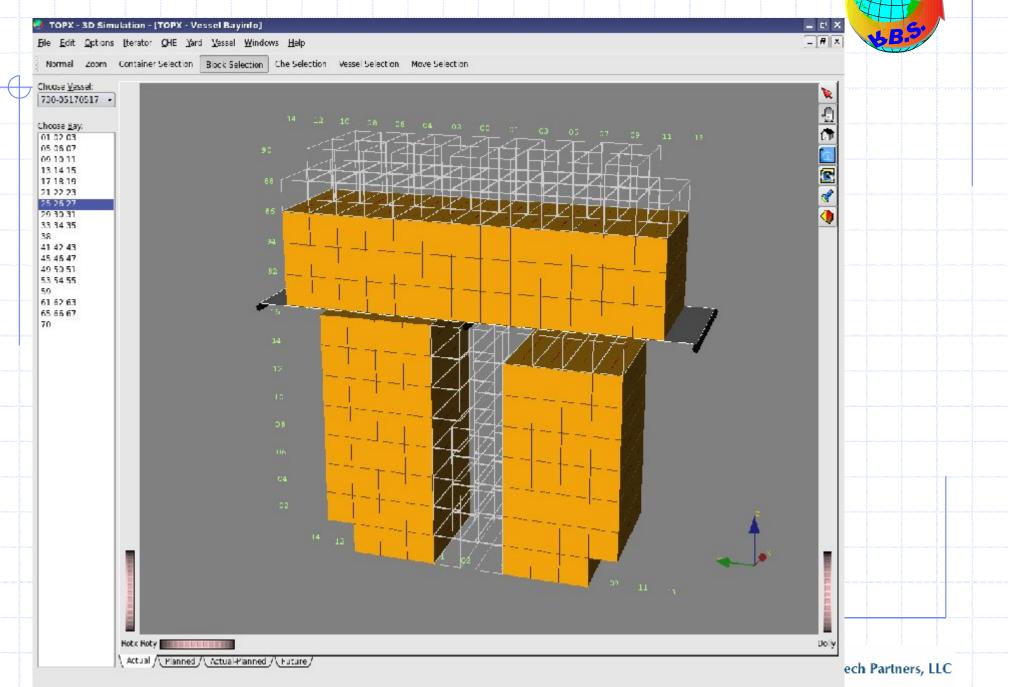
#### Yard Allocation Filter



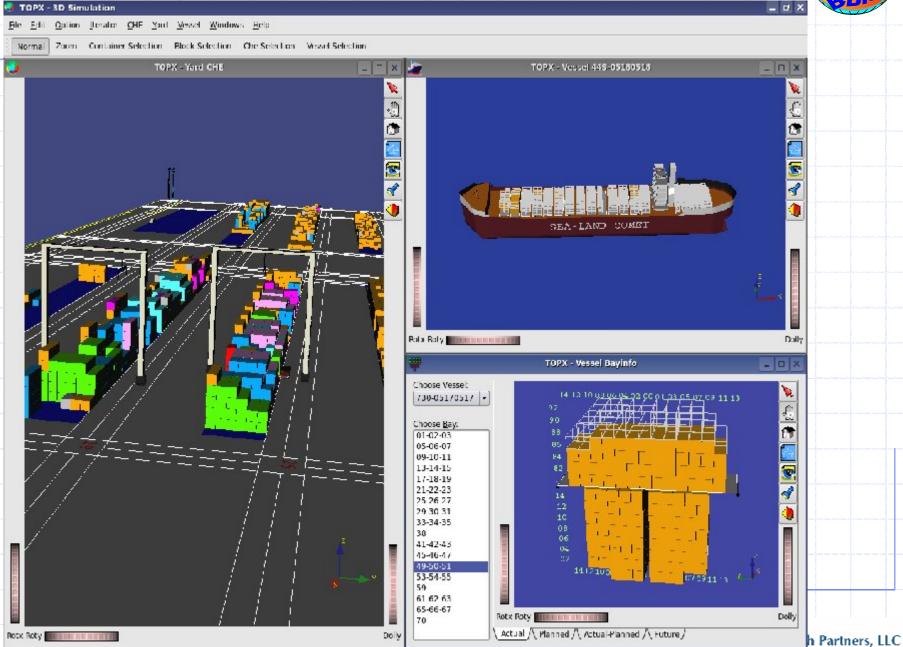












# COMPLIMENTARY TECHNOLOGIES

#### Satellite Telemetry (Aust) Pty Ltd (Sattel)

- CTAS system and complementary products provide integrated solutions for managing and optimizing the performance of the container handlers and utility vehicles:
  - Container Position Detection
  - Vehicle Location Tracking
  - Driver Identification and Vehicle Security
  - Personnel Vehicle Access Security
  - Shock Monitoring and Damage Control
  - Fuel Monitoring and Refuel Management
  - PLC data telematics
  - Automated Entry and Exit Gates
  - Container Yard Traffic Management
  - Rubber Tyred Gantry Auto Steering
  - Tyre Pressure Monitoring
  - Truck Fleet Dispatch and Optimization
  - Quay Crane Spreader alignment
  - Vehicle Availability Scheduling



#### Satellite Telemetry (Aust) Pty Ltd (Sattel)

CONTAINER TERMINAL AUTOMATION SYSTEM

**Shock Monitoring and Damage Control** 





and Vehicle **Tracking Security Access** 

**Vehicle Autosteering** and Guidance

Driver

Control and

**Performance** 

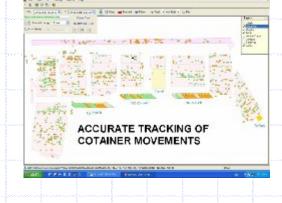
Management

**Data Mining Trend Analysis** and Historical Reporting

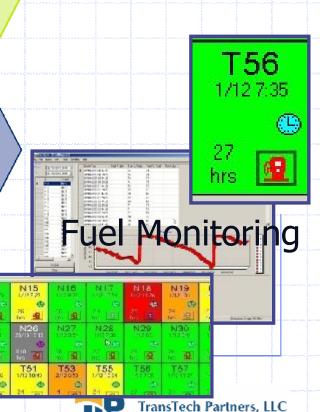
Container **Position Detection** 

**Vehicle Status** Monitoring and **Damage Control** 

**Vehicle** Scheduling and **Availability** Management



**Container Position Detection** 



#### The Technologies - RFID

- > Radio Frequency Identification
- Technology based on radio waves.
- A reader communicates with a tag, which holds digital information in a microchip.
- > The tag picks up signals from and sends signals to a reader.
- Tags have a unique serial number, come in many forms and can contain other information such as shipper, commodity, etc.
- > US Department of Defense and significant importers
- > Security (e-seals) and Logistics applications are driving this technology in the Transportation Industry.

## The Technologies RFID – some examples

> EZ Pass.....

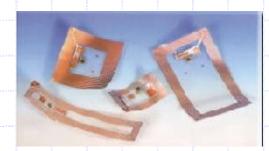
Generic tags



i-D Tag



"Smart" tags (have read and write capability)



Customer

Registration

Enter here to register your

E-ZPass On-the-Go!

- > Driver ID cards and readers
  - SEA LINK ®
  - Transportation Worker Identification Credential (TWIC) card
  - Other driver ID cards







#### The Technologies - OCR

- Optical Character Recognition (OCR)
  - The process where a scanner reads printed characters
  - The software interprets the number and passes to a computer application
- > An OCR system can generally be thought of as 3 general modules
  - Image-capturing units (reader / scanner)
  - A software recognition engine and application program
  - System infrastructure (mounting and support structure and communications network)
- Common OCR Applications include:
  - Gate OCR (portal and pedestal gates)
  - Crane-mounted OCR systems (Quay crane and Cargo Handling Equipment)
  - Rail Operations (Rail Portals)
  - Yard Operations (Moving Inventory Vehicles, utilizing integrated OCR and GPS systems)



#### The Technologies OCR (cont)

Many vendors

Technology becoming common place around the world



Crane OCR







Gate OCR



#### The Technologies OCR (cont)

> APS Technology Group <a href="www.aps-technology.com">www.aps-technology.com</a>

APS Technology Group is the leading provider of Optical Character Recognition (OCR) systems and automation technology solutions for marine container terminals and

intermodal operations

➤ San Diego, CA

- Other Vendors
  - SAIC
  - Hi-Tech Solutions
  - Camco Technology



### The Technologies - WLAN

- Wireless Local Area Network
- Wireless hand held computers with built in scanners for RFID tags or bar code readers





Wireless belt printers

Wireless Bluetooth® or 802.11b Magnetic Stripe Card Reader The optional insertion magnetic stripe card reader Our WLAN solution incorporates a user installable Cisco PC card or factory installed Symbol Spectrum 34 PC card provides route professionals the advantage of (PCMCIA), which connects the microFlash 4: printer to a collecting payments and generating wireless network in ad hot peer-to-peer mode or in infrastructure mode and compiles with the IEEE 882.11b site. The insertion-style card reader provides substanding interspenability standards for direct sequence wireless LANs. When the printer is configured with the integrated raliability and is known Bluetoth module, users can realize all of the convenience for its ease-of-use. power efficiencies and cost benefits of the WPAN

Wireless vehicle mount terminals, some with voice recognition technology



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### The Technologies - GPS / DGPS

- GPS Global Positioning System
  - Satellite based navigation system
  - 24 geosynchronous satellites
  - has become a universal, reliable positioning system
- > DGPS Differential Global Positioning System
  - More precise than GPS
  - Allows yard applications to utilize GPS for determining specific (yard) locations
- > Applications include:
  - On Star
  - Container yard location
  - Yard equipment location (straddles, RTGs, RMGs, hostlers, etc.)
  - Truck / Cab location
- Vendors
  - Savcor, <u>www.savcor.com</u> Finland, 1100 employees
  - SAIC





# HHLA – Container Terminal Altenwerder, Germany, CTA

- ➤ Hamburg Port Consulting IT Group
- Production since 2003
- > Terminal Automation
- Crane "drivers" in Kitchen
- ➤ Terminal Operating System TERMINALSTAR
- Cargo Handling Automation / Advancements
- Laser / Cameras
- **≻** Movie



### Run The Business – Outside the terminal

- ➤ Off Dock Yards
- Chassis Pools
- Virtual Container Yards (VCYs)
- > Traffic Mitigation Fees / Extended Gate Hours
- > Truck Appointment Systems



### Off Dock Yards

- Primarily used for empty containers or chassis.
- > Frees up storage space in terminals for loaded moves.
- > Introduced a non-revenue "third leg" to trip patterns.
- > Can create additional moves for imbalanced areas.
- Critical Success Factors:
  - Limit third leg distance.
  - Real-time integration with ocean carriers and marine terminals operating systems.
    - In-House Systems
    - Off the Shelf Systems
      - PC Based
      - Internet Based
      - www.etermsys.com



#### Chassis Pools

- Originally limited to only one terminal.
- Expanded by OCEMA / CCM to cover multiple marine, rail and intermodal terminals.
  - www.ccmpool.com
  - Six Regional Pools
  - Pool results have been very successful.
  - Increased equipment utilization.
  - Decreased chassis fleet size.
  - Freed storage space for other equipme
  - Lower costs insurance, M&R, etc.
- Critical Success Factors:
  - Multi-facility pools versus individual terminal.
  - Strong IT systems to track:
    - IN / OUT activity,
    - M&R and
    - billing.







### Virtual Container Yards (VCYs)

- AKA Street Turns or Street Interchanges
- Most current programs for international cargo are port sponsored (Oakland, LA/LBC, Virginia, NY/NJ).
- VCYs benefit multiple parties, but ....
- Slow to gain acceptance
  - Lack of consensus on costs / benefits.
  - Pricing / funding issues. No one wants to pay.
  - Ocean Carrier concerns on assignment of damage liability, free time, & compliance with contractual agreements.
  - Trucker concerns on revenue impact, damage liability, free time.
  - Ease of use.
- Critical Success Factors:
  - Low cost.
  - Shared cost / benefit.
  - Critical mass of truckers and equipment providers.
  - Ease of use.
- Container Fee legislation in CA and WA could provide needed impetus to this program.
- Commercial Systems driving this initiative



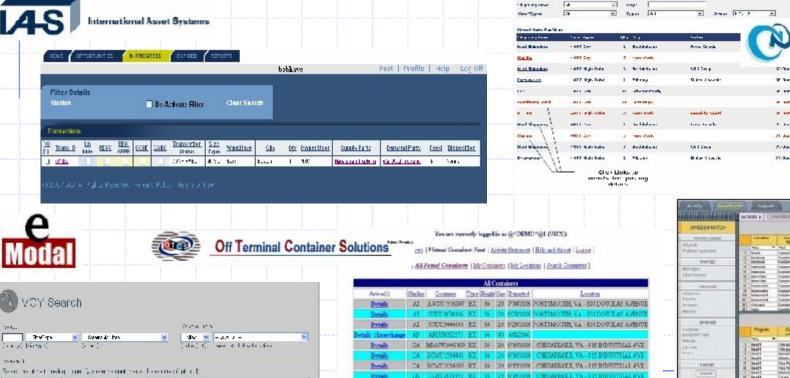
### Virtual Container Yards (VCYs)

- > There are 5 main vendors offering VCY systems in the U.S. today.
- > All the systems are viable products.

> The main difference between the systems is the amount of automation of

SynchroMet "Virtual Container Yard







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## Traffic Mitigation Fees / Extended Gate Hours

- PierPASS is a Traffic Mitigation Fee.
  - Was created to change behavior since its fees are applied only against daytime gate moves.
  - The fees assessed on daytime gate moves are used to pay for extended gate hours.
  - Other ports are looking at the model to raise money for infrastructure, not change behavior.
  - Generated a forum for other port-wide initiatives.
    - RFID Truck Tag Security Program
    - TWIC Testing
- > Traditional Extended / Night Gates have been underutilized.
- Critical Success Factors:
  - Leadership and Stakeholder buy-in.
  - Strong IT system to handle accounting and re-bills
  - Neutral managing body for port-wide solutions.
  - Fees specifically designated to the solution.



### Truck Appointment Systems

- Standard operating procedure in busy Asian ports.
- Seen as way to comply with environmental legislation to reduce truck engine idle time.
- Time windows vary from broad (a.m./p.m.) to specific (8:15, 8:30, 10:00, 11:00).
- Programs at Ports of Vancouver, Oakland, Los Angeles, Long Beach and Napoleon Yard at New Orleans.
- Primarily used for import pick-ups.
- Success has varied greatly.
- Critical Success Factors:
  - Requires priority both at the gate and in the yard.
  - Calls for good metrics.
  - Motor carriers prefer a single port-wide system over multiple systems.



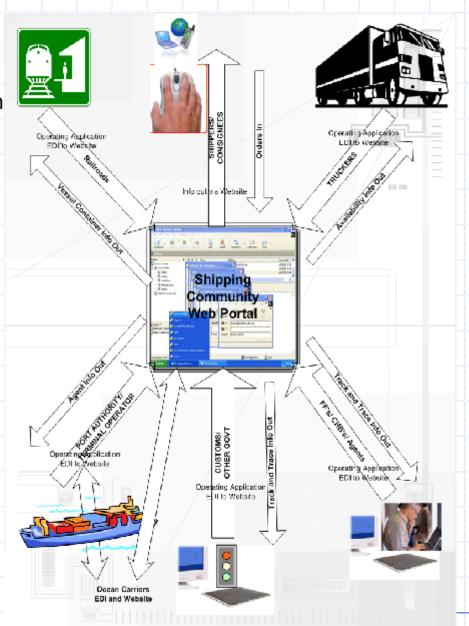
## The Technologies The INTERNET

- A world wide electronic network of computers with the ability to communicate with one another.
- Common Internet applications include:
  - Truckers viewing queues at terminal (web cameras)
  - Trucker appointments
  - Trucker delivery information
  - Cargo availability
  - Shipper inquiries



## **Port Community Systems**

- A web portal designed to facilitate information flow between parties.
- Requires a powerful EDI engine to facilitate data exchanged between parties.
- Web based inquiry and update tools for truckers, freight forwarders, brokers, shippers and consignees.
- Managed by the port authority or third party.
- Critical Success Factors:
  - Up front Port Community commitment a MUST.
  - Requires participation by all major stakeholders.
  - Single web site for port wide initiatives (PierPass, Trucker Registration, etc.).
  - Not for profit but self funding.



### What's best for your terminal?

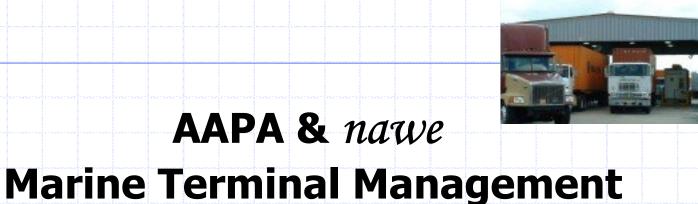
- ➤ The Good News and The Bad News You have OPTIONS
  - Vendors
  - Products
  - Services
  - Technologies
- > Ask Yourself
  - What Technology is appropriate for my terminal?
  - What Vendor is appropriate for my terminal?
  - Do we have an internal IT Staff? And what are their capabilities?



## Look at Technology like any other business issue.

- One Size Does Not Fit All
- Vendors offer a wide variety of both stand-alone and integrated services.
- Many vendors offer competing products that yield the same solution (RFID, DGPS, OCR, Automated Gates, Security).
- ➤ The needs and priorities of one port community are not necessarily the same as another location.
- Involve all the stakeholder groups in the process of defining the business requirements, prioritize the needs, and perform cost benefit analysis *before* selecting solutions.







#### **Thank You**

**Training Program** 

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