



TWIC

Lessons Learned

Captain Mike Brewer

Virginia Port Authority

Police Department



Enrollment

Fixed Locations 3/3/08

- **Chesapeake**
- **Newport News**

Mobile Sites 5/12/08 to 5/23/08

- **World Trade Center**
- **NIT**



Enrollment

July 1st

- **All local VPA Employees**
- **400 of 450 VIT Employees**
- **50% All ILA Labor Employees**
- **UNK % Truckers**
 - **95% of moves by 150 companies**
 - **97% of moves by 200 companies**
 - **VA Maritime Association says SLOW**



Enrollment

AAPA/Other Ports

Pre Enrollment Instructions

TWIC Outreach Teams

Bulk Pre-Payment



Issues

- **Long Waits for Non-Enrollment**
- **Locations**
- **Cost/Economy (Fuel)**
- **Cards Slow (months)**
- **Glitches in System**
- **Fingerprints**
- **Future Biometrics**
- **Encouraged Compliance**
- **"Job, not a Career"**



Future Challenges

- **Rail**
- **Escorts**
- **One versus Two Cards**
- **Truckers**
- **Vendors**
- **Reluctance to accept TWIC as reality**



Case Study

My Experience

2/19	Pre-Enrollment
3/3	Appointment = \$132.50
3/31	Card in Production
6/4	Card in Production
6/19	E-Mail Notification
6/24	Called from Arlington
7/11	E-Mail Notification
7/31	Appointment for Pick Up