

TWIC

Lessons Learned
Captain Mike Brewer

Virginia Port Authority
Police Department



1607 THE PORT OF VIRGINIA 2007 VIRGINIA PORT AUTHORITY / VIRGINIA INTERNATIONAL TERMINALS, INC.



Enrollment

Fixed Locations 3/3/08

- Chesapeake
- Newport News

Mobile Sites 5/12/08 to 5/23/08

- World Trade Center
- NIT



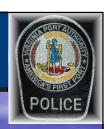
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EnrollmentJuly 1st

- All local VPA Employees
- 400 of 450 VIT Employees
- 50% All ILA Labor Employees
- UNK % Truckers
 - 95% of moves by 150 companies
 - 97% of moves by 200 companies
 - VA Maritime Association says SLOW





Enrollment

AAPA/Other Ports
Pre Enrollment Instructions
TWIC Outreach Teams
Bulk Pre-Payment



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Issues

- Long Waits for Non-Enrollment
- Locations
- Cost/Economy (Fuel)
- Cards Slow (months)
- Glitches in System
- Fingerprints
- Future Biometrics
- Encouraged Compliance
- "Job, not a Career "



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Future Challenges

- Rail
- Escorts
- One versus Two Cards
- Truckers
- Vendors
- Reluctance to accept TWIC as reality



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Case Study

My Experience

3/3 Appointment = \$132.50

3/31 Card in Production

6/4 Card in Production

6/19 E-Mail Notification

6/24 Called from Arlington

7/11 E-Mail Notification

7/31 Appointment for Pick Up