

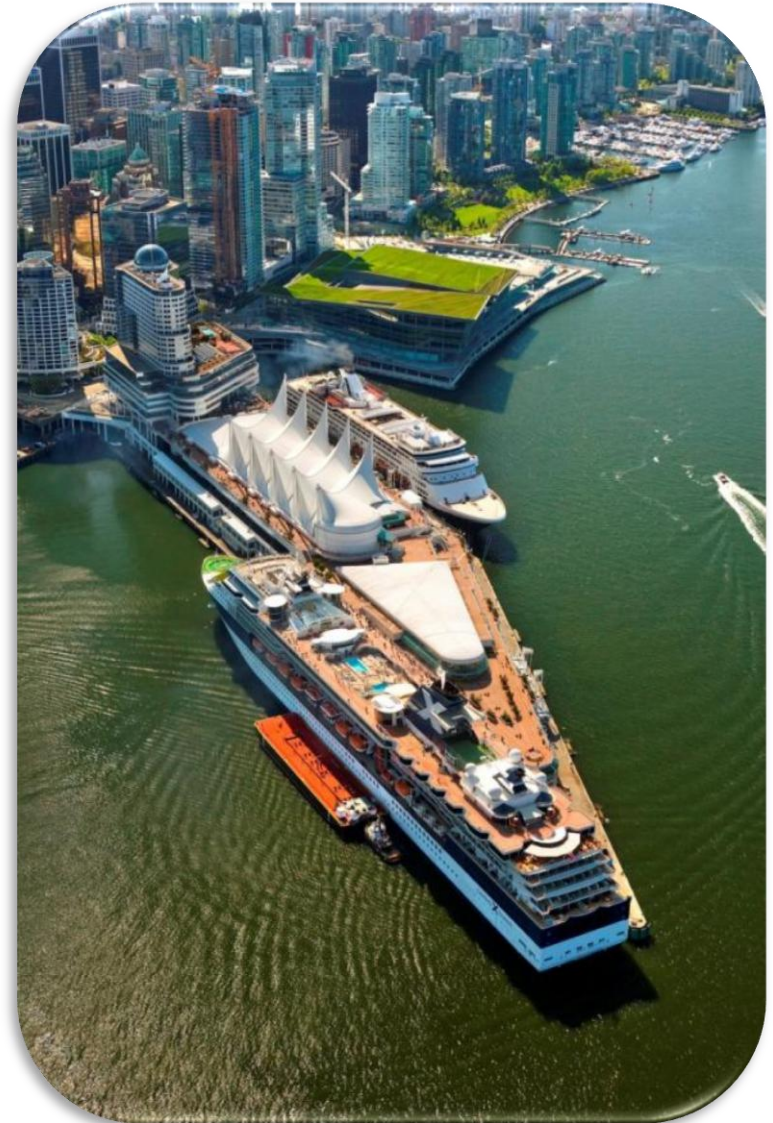
# Maximizing Investment and Utilization of Cruise Terminals

*Presented by:  
Carmen Ortega  
November 07, 2013*



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**vancouver**

# A CANADIAN ICON AND UNIQUE, MULTI-USE FACILITY





# EVOLUTION OF CANADA PLACE FACILITIES



**April 1986:**  
**The Noordam,**  
First cruise  
ship to dock  
at the new  
facility

**1983:** Start  
of Canada  
Place  
construction



**2010:** Host  
to Winter  
Olympics

**2002-2004:**  
North berth  
Expansion,  
"The Pointe"  
and peak  
passenger  
volumes

**1986:**  
Canada  
Pavilion,  
World's Fair  
Expo '86 and  
Pan Pacific  
Hotel  
Opening



**1987:**  
Vancouver  
Trade &  
Convention  
Centre  
opening

**2009:** Shore  
Power  
installation  
of 2 jibs

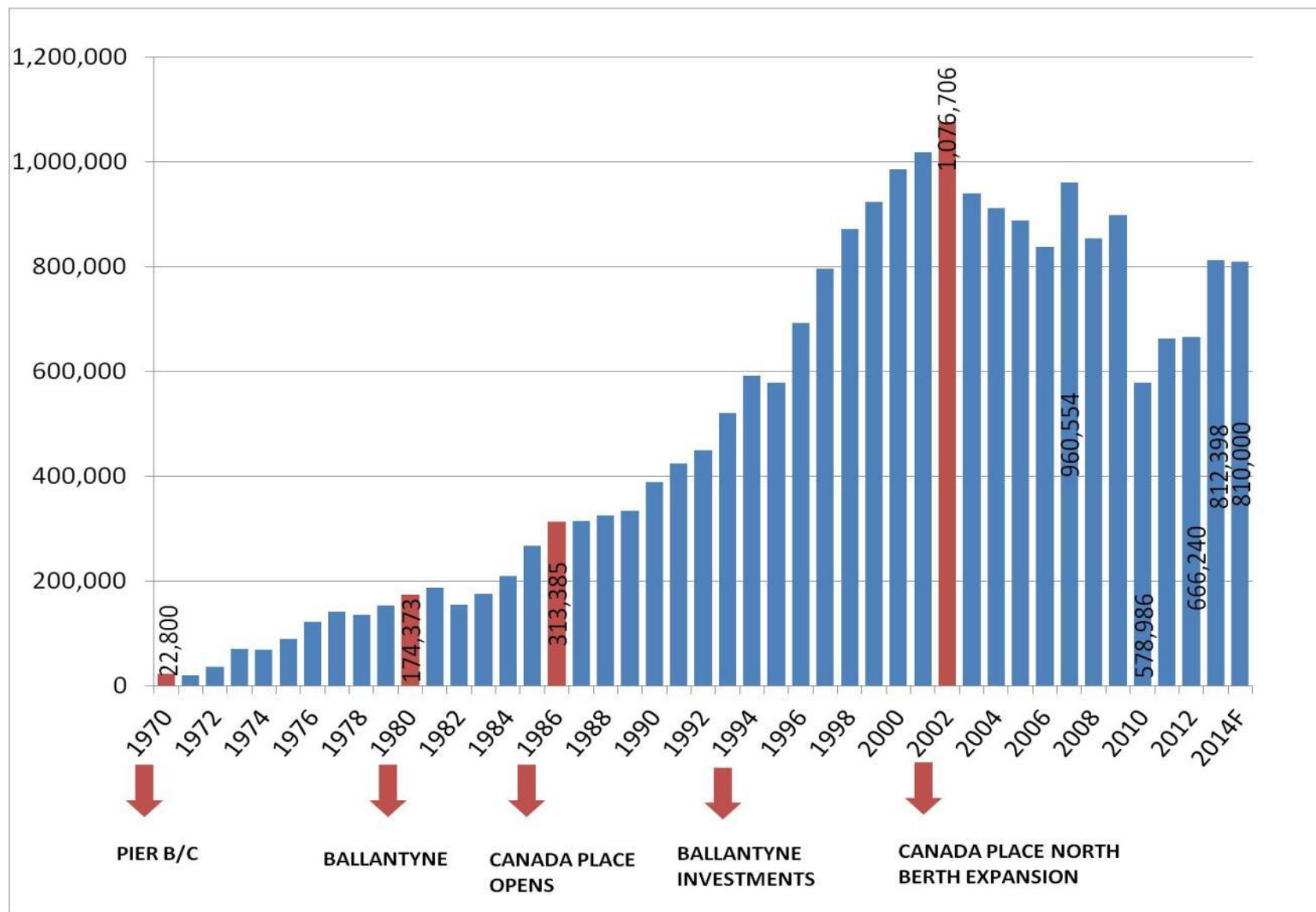


**2013:** Shore  
Power  
upgrades  
and 3<sup>rd</sup> jib



**CRUISE CRITIC**  
**BEST**  
**NORTH**  
**AMERICAN**  
**HOMEPORT**

# CRUISE PASSENGER VOLUMES AND ASSOCIATED INFRASTRUCTURE INVESTMENTS



# INNOVATION THROUGH COLLABORATION



Vancouver taxi companies



Transport  
Canada

Transports  
Canada



Canada Border  
Services Agency

Agence des services  
frontaliers du Canada



U.S. Customs and  
Border Protection



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# CONVENTION CENTRE UTILIZATION FOR CRUISE OPERATIONS



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# OFF SEASON UTILIZATION OF TERMINAL

## Christmas at Canada Place



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# OFF SEASON UTILIZATION OF TERMINAL Olympic Main Press Centre





# OFF SEASON UTILIZATION OF TERMINAL

## Olympic Accommodation Vessels



# INVESTMENTS IN CRUISE: A COLLABORATIVE APPROACH





# INVESTMENTS IN TOURISM INFRASTRUCTURE

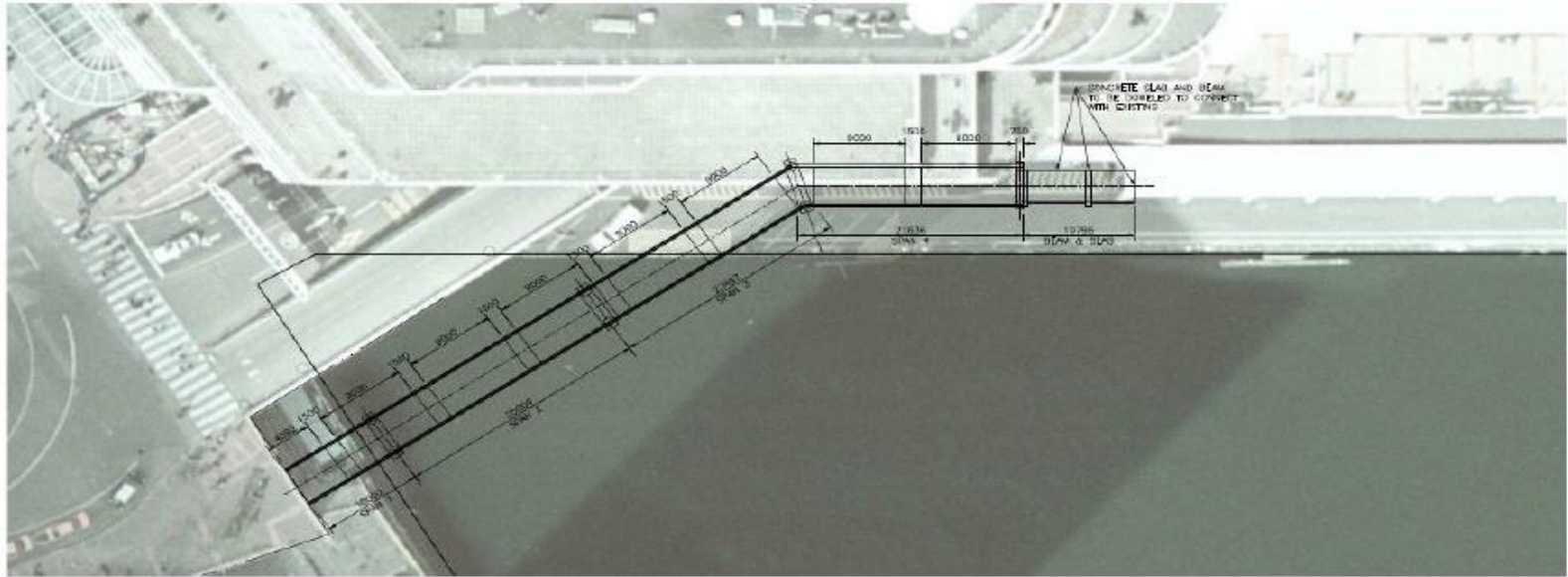


# CRUISE STRATEGY AND FUTURE INVESTMENT

- A. Develop plan to optimize physical layout and terminal operations of Canada Place terminal for 2015 season
  - Joint Cruise Line/PMV Steering Committee and Working Group to review and provide feedback which will help frame recommendations
- B. Update PMV cruise strategy to include:
  - Recommendation on new marketing approach/objectives
  - Monitor market demand and revisit capacity expansion options
  - A short, medium and long-term vision to Vancouver's cruise business



## PROPOSED PEDESTRIAN CONNECTOR

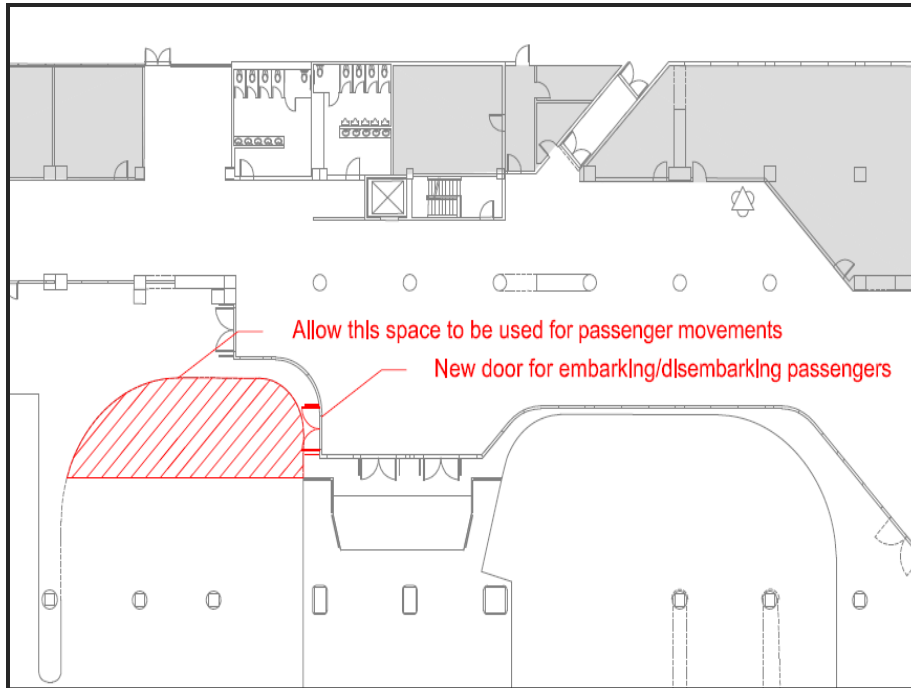


### PLAN

ELEVATION

# TERMINAL RECONFIGURATION

## Hallway Circulation Improvement



## Proposed Layout



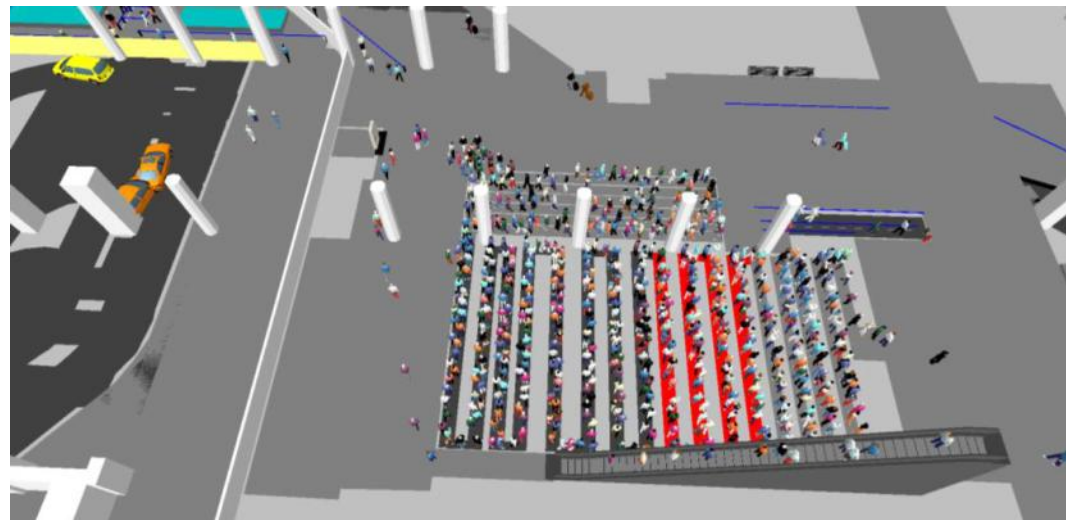


# CONVENTION CENTRE EMBARKATION



Utilization of proposed escalator to connect embarking passengers to cruise terminal level

Congestion relieved at narrow sidewalk leading from cruise terminal level to street level



# THANK YOU



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