

# Port of Long Beach IT Leadership



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# Introduction

# STAR WARS



# Port of Long Beach



- 3,200 acres of land
- 4,600 acres of water
- 6 container cargo terminals
- Also car, oil, pet coke, lumber, and cement terminals

Primary business is containers



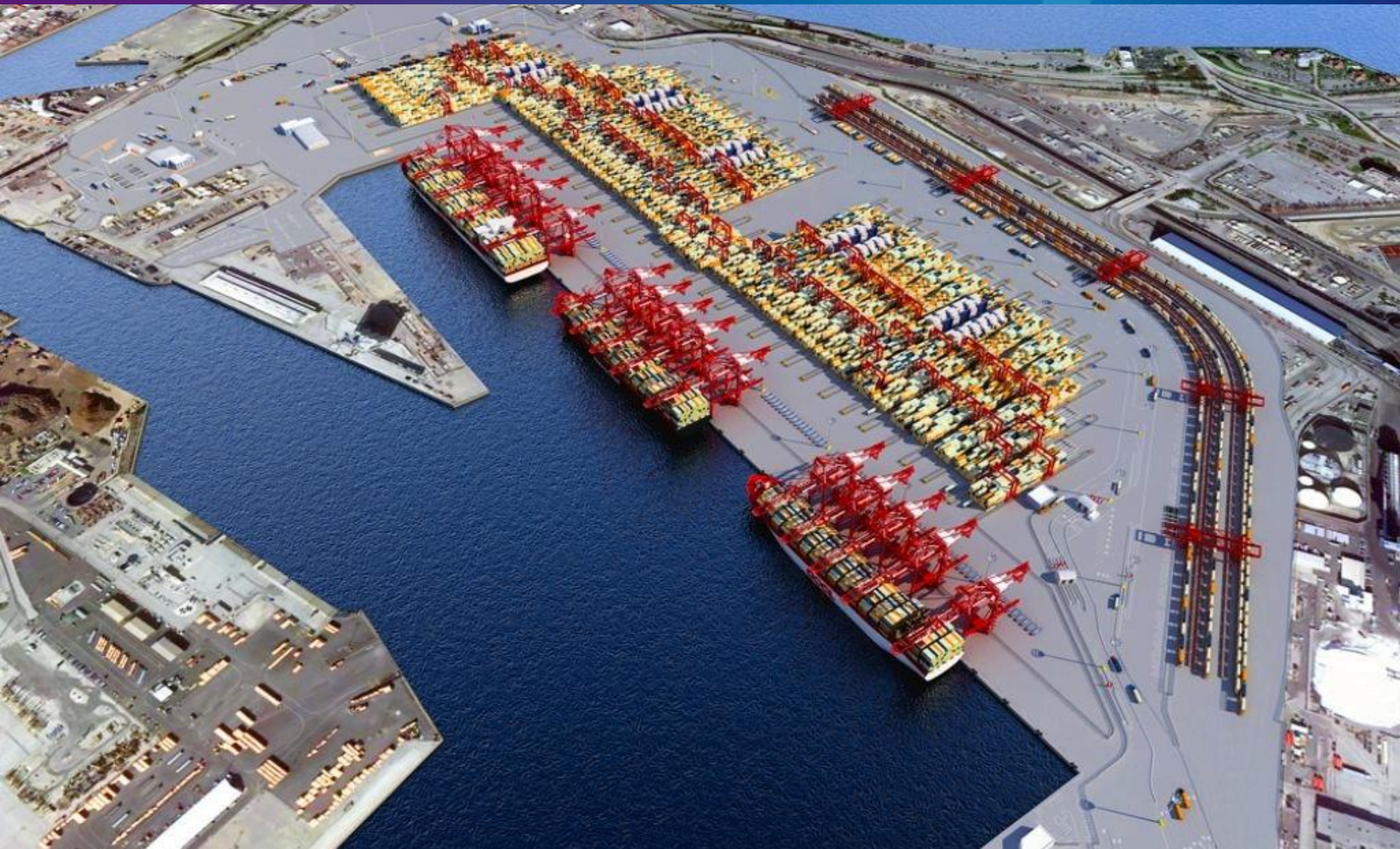
Port of **LONG BEACH**



Port of Los Angeles

Port of Long Beach

# Middle Harbor



# \$950 million Desmond Bridge replacement



# Port of Long Beach • Information Management

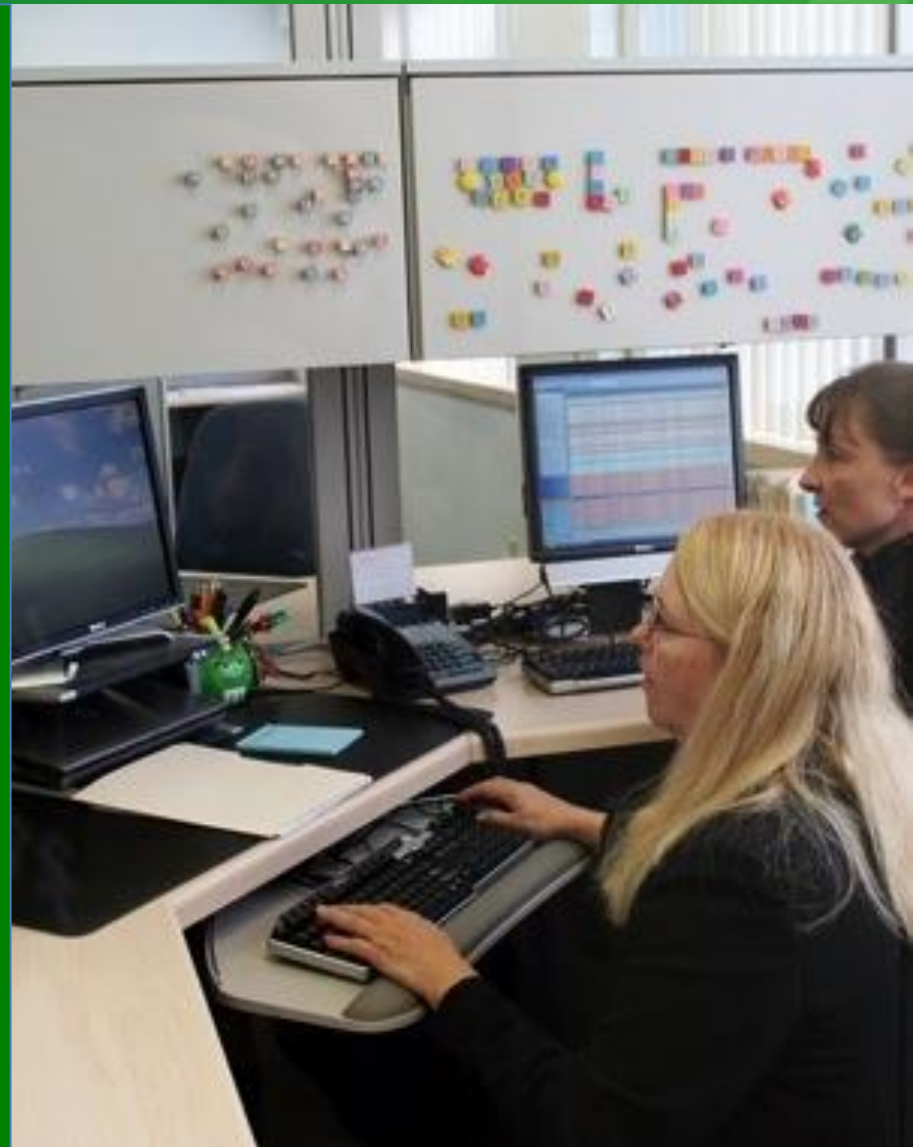




# IM Business Plan

- Better access to information
- Focus on business process improvement
- Implement best practices
- IM needs to be a service organization

# IMBP Challenges



# Resulting Benefits

- Improved processes
- Easier access to information
- Resilient production systems
- Better decision-making

# IMBP Accomplishments



# Recognition

- Best of California for IT leadership
- CIO 100 for Clean Trucks Program
- AAPA Technology Award for Disaster Recovery

# Lessons Learned

- Change is hard, really hard
- Executive support is crucial
- Vendor commitment is also crucial
- Organizational development is more fun than virtualization

# Organizational Development



# Continuous Improvement





# Where are we headed?



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# Questions?



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