

MEDC AAPA

February 2014



# Thriving California Hub

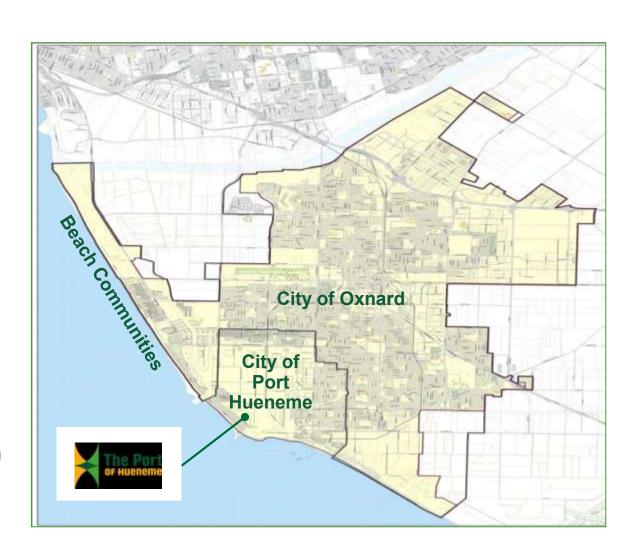




## Port Governance



- Top 11% of US Ports
- Created in 1937 by an Act of the Legislature
- Special District H&N
   Code
- Board of 5 Elected
   Commissioners
- Oxnard Population 200,000
- Port Hueneme Population 22,500



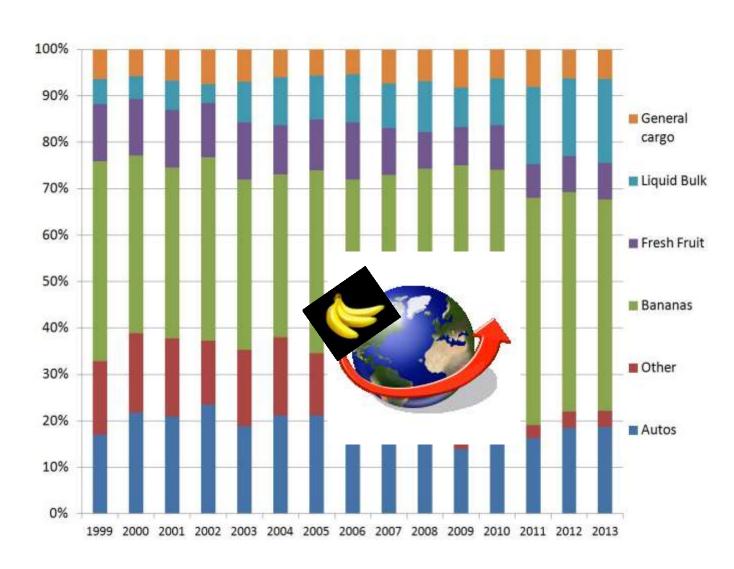
# Tonnage By Commodity











We Make Cargo Move





Brand & Communications Development





### Project Goals:

- Develop a strategic brand for the Port of Hueneme.
- Support, develop, and promote traditional and/or new Port industries within the Port.
- Promote existing Port business and market the Port for growth.
- Develop electronic communication tools.

# **Brand Development Supports Strategic Vision and Direction**







# Changing Competitive Environment



- Competing Gateways
- Canadian Gateways to the American Heartland
- Panama Canal Widening
- East Coast + Gulf Investments in Ports + Rail
   Corridors

# Defining Competitive Differentiation is Essential







# Brand Balance and Optimization



Port of Hueneme Brand

Healthy Growth
Quality of Services
Working in Harmony
Driving Business Future

Healthy Living
Quality of Life
Living in Harmony
Driving Local Economy

Customer Partners

Oxnard and Port Hueneme

## Vendor Selected: Brandstrata



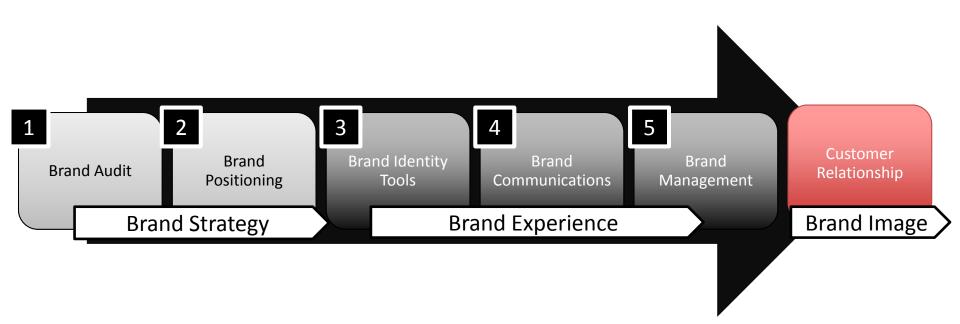
- Headquarters: Seal Beach, California
- Experience: Building Brands for 20+ Years
- Worked Directly with Agency Partners
- Full Service: Strategy + Design + Communications
- Knowledge: Port & Community Brand Experience
- Approach: Proven Brand and Communications
   Development Process



www.brandstrata.com

562.594.6761





Authenticity + Differentiation + Relevance

# **Tactical Approach**

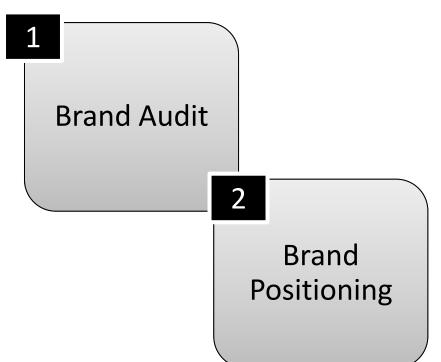


#### **Process**

- Visual Communications Audit
- Harbor & Land Site Tour
- Stakeholder Interviews
- Competitive Assessment
- Data Analysis + Interpretation
- Brand Strategy Report & Presentation

#### **Deliverables**

- Brand Positioning Platform + Brand Promise
- Messaging Platform + Strategic Recommendations





# Branding Speaks to All Marketing Speaks to Specific Audience

**Business** 



- Customers & Prospects
- Business Partners
   (Navy, Shipping Lines, Logistics, BCO's, NVO's)

Key Message:

Leading Niche Market Port Community



- Ventura County Residents
- Ventura County
   Government

Key Message:

Vital Economic Engine Internal Team



- Staff & Labor
- Commissioners

Key Message:

**Growth Champion** 



# **Development Objectives**

- Meaningful: Is it real?
- Memorable: Is it compelling?
- Enduring: Will it last?
- Protectable: Can you own it?

#### Deliverables

- Logo + Tagline Development
- Signature Graphics
- Graphic Specifications
- Staff Feedback + External Stakeholder Testing



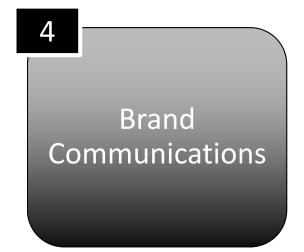


### **Process**

- Communications Strategy
- Website
- Collateral

## **Initial Deliverables**

- Communications Strategy
- Website Redevelopment
- Business Kit (Collateral)





### **Process**

- Logo Trademark Registration
- Key Communications Templates
- Design Standards

## **Deliverables**

- Brand Identity Guide
- Brand Launch Messaging Platform
- Marketing/Media Communications Plan





# We Make Cargo Move



#### **TAGLINE**

- Promotes key strength:Cargo velocity
- Expresses core purpose

#### **LOGO**

- Stimulates awareness
- Improves competitive differentiation

# **Targeted Communications**



- New Website
- E-News
- Social Media Outreach
  - Facebook
  - Twitter
  - LinkedIn
- Business Development Kit













### We Make Cargo Move





Port Impact



# FY13-FY12 Comparison



### **Imports**

- Autos Up 12.2%
- Bananas Up 5.7%
- Fertilizer Up 18.6%
- Domestic Oil Down 1.1%

## **Exports**

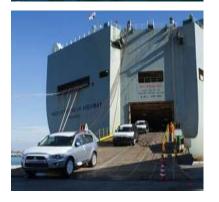
• Autos – Up 1.2%

# Imports/Exports Combined

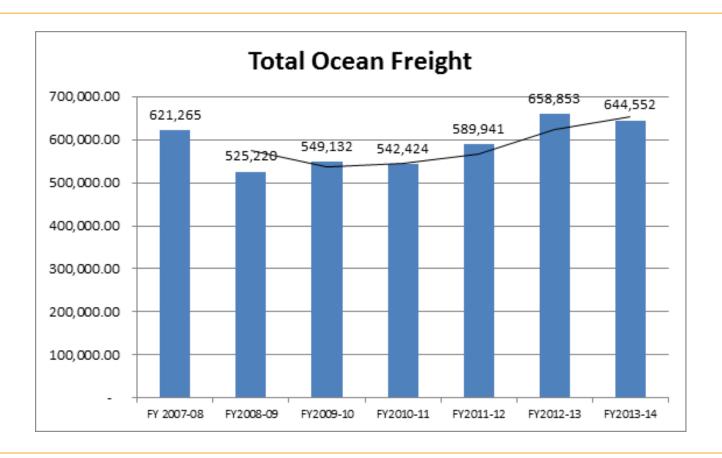
- Heavy Cargo Up 6.7%
- General Cargo Up 10.6%
- Fruits and Vegetables Up 12.5%







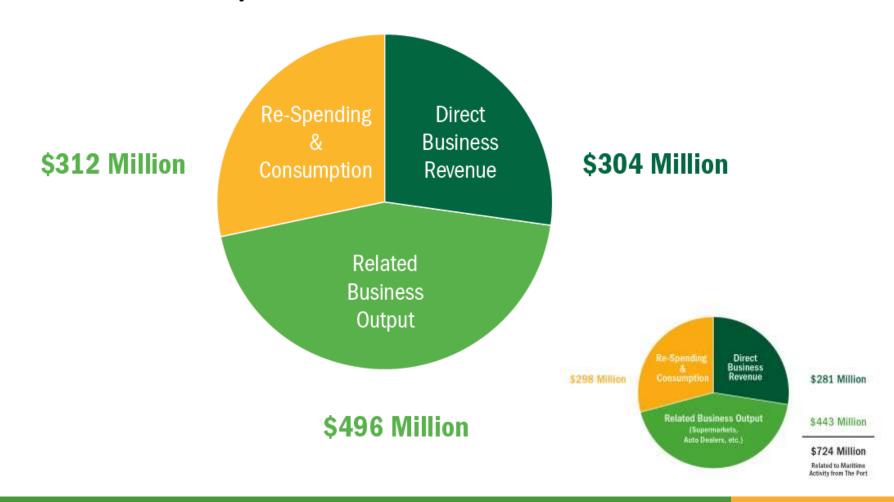




13% Increase in Auto Trade / 1% Increase in Banana Trade



# \$1.1 Billion Total Economic Activity Up \$90 Million from 2012



2,727 Induced

620 Indred



# Direct Port Industry Jobs Including: Longshore Workers Terminal Operators Warehouse Workers Jobs Related to Port Cargo Including: Auto Dealerships Grocery Stores Retail Stores

#### Jobs Supported by the Local Purchases of Those Directly Employed by The Port

Including Workers at:

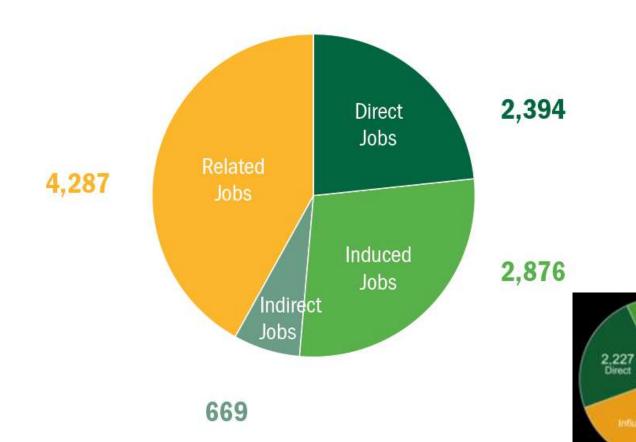
- · Restaurants
- · Grocery Stores
- · Healthcare Facilities

Supported by Purchases Related to Port Activity

Including

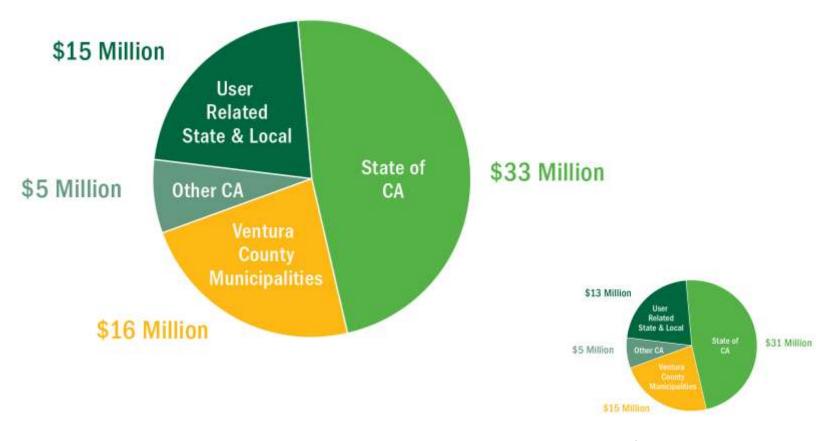
- Equipment
- Office Supplies
- Utilities

# 10,226 Total Direct, Induced, Indirect and Related Jobs. Up 778 Jobs from 2012





# \$69 Million in State and Local Taxes From Maritime Activity. Up \$5 Million from 2012



# Public Relations Results



- Expanded local, regional and national PR distribution
  - Distribution to over 3,500 media outlets
- Redesigned PR release format and increased distribution frequency
- Email database cleansing and development
- Results (last 6 months)
  - 10x increase of headline impressions
  - 5x increase in media reads
  - Improved brand awareness & perception





# Community Engagement



- Banana Festival
- Port Tours
- Career Day
- President's Dinner
- Salsa Festival
- Beach Festival
- Maritime Industry Class
- Joint Chambers Military Mixer
- Military Appreciation Gala
- Chamber Installation Galas



### Recent Port Awards



- Railway Industrial Clearance Association
   Most Improved Port Award
- American Association of Port Authorities
   Award of Excellence for Banana Festival
- Work Force Investment Board
   Youth Award
- Ventura County Leadership Academy Business of the Year Award
- Government Finance Officers Association
   Excellence in Financial Reporting
- Senator Fran Pavley
   Sustainability Award
- Ventura County Family Friendly Employer
- Oxnard Chamber of Commerce Chair's Award of Excellence







