



**PORT**  
**TAMPA BAY** TM

**Presentation to:**

**AAPA Cybersecurity Seminar**

**March 11-12, 2015**

**Understanding the Business Risk**

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# WHAT THE HECK IS CYBERSECURITY?

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**"I'm sure there are better ways to disguise sensitive information, but we don't have a big budget."**

**Cybersecurity is the body of technologies, processes and practices. Designed to protect networks, computers, programs, and data from attack, damage or unauthorized access**



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## BETTER QUESTION...

# WHAT IS CYBERSECURITY AS IT RELATES TO PORTS AND WHAT DO WE NEED TO PROTECT?

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**"The identity I stole was a fake!  
Boy, you just can't trust people these days!"**

- ❑ Different Things for  
Different Ports  
Based upon business requirements &  
objectives  
Landlord  
Operating
- ❑ For Port Tampa Bay:
  - ✓ Credit Card Information
    - Customers paying  
invoices with credit  
cards
    - Parking Garage
  - ✓ Port Access Information
  - ✓ Employee Information



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## HOW IS UPPER-LEVEL MANAGEMENT INFORMED ABOUT THE CURRENT LEVEL AND BUSINESS IMPACT OF CYBER RISKS?

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**“Somebody broke into your computer, but it looks like the work of an inexperienced hacker.”**

- ☐ Ongoing Meetings with Port President
- ☐ Executive Steering Committee



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# WHAT IS OUR PLAN TO ADDRESS IDENTIFIED RISKS?

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**"To protect network security, our IT staff has issued an immediate ban on any use of e-mail attachments. For more details, please refer to the attached document."**

- ☐ Ongoing Process
- ☐ Work with Partners (Microsoft VAR, etc.) to evaluate network
- ☐ Penetration Assessment Testing
- ☐ Review Infrastructure for Intrusions Quarterly



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# DOES OUR CYBERSECURITY PROGRAM APPLY INDUSTRY STANDARDS AND BEST PRACTICES

“Memo: To all personel, effective immediately we will be using the new security standards in all company correspondence, so please remember to use the ecret-say ode-cay.”



- ☐ Yes, to the extent possible keeping cost justification in mind
- ☐ Constant Communication with Partners and relevant associates
- ☐ Recognition by Port President of the Critical Nature of Cybersecurity
- ☐ Continual Evaluation of IT Budgets, Acquisition Plans, etc. to Ensure Cybersecurity objectives are met.
- ☐ Co-Location Site (DR/BC) – Duplication of Processes
- ☐ Cybersecurity Insurance





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## WHEN DOES UPPER-LEVEL MANAGEMENT GET NOTIFIED OF ANY CYBER INCIDENTS

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**"I'm no expert, but I think it's  
some kind of cyber attack!"**

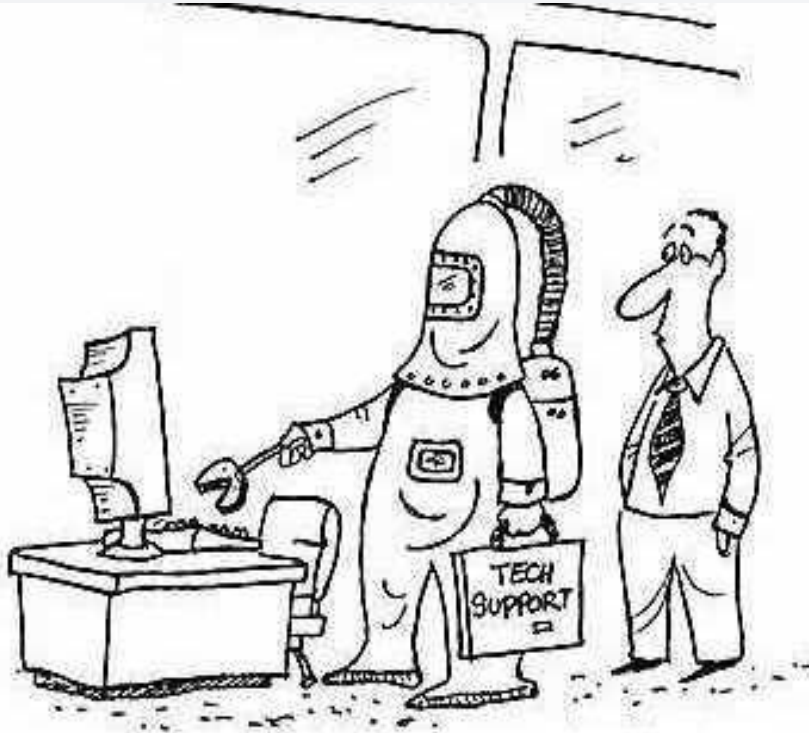
- ☐ Port President immediately & always
- ☐ No Matter How Extensive the Incident
- ☐ Other levels of management as required



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# WHAT DO WE DO TO RESPOND TO A CYBER ATTACK?



"THE VIRUS IS THAT BAD, HUH?"

- ☐ Address the situation immediately, contact partners as necessary
- ☐ Report to Port President first, others as required
- ☐ If operations are compromised, determine most expedient method of restoring





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# DO WE TEST OUR RESPONSE PLAN?



- ☐ Equipment
- ☐ Daily Reporting
- ☐ External partnerships
- ☐ Continual Assessments