**AMERICAN ASSOCIATION OF PORT AUTHORITIES** 

"Creating Short Sea Opportunities - The Terminal's Role"

GROWTH OPPORTUNITIES FOR GENERAL CARGO AND SHALLOW DRAFT PORTS MEMPHIS, TN NOVEMBER 14, 2006

> Maurice S. Owen, *Port Director* Owensboro Riverport

The Terminal's Role – Create and Expand Opportunities for Port Services

- Facility Development
   *Planning for the Future*
- 2. Operational Performance
   Providing Excellent Service Daily
- 3. Focus on Customers and Markets- An Evolution

#### **OWENSBORO RIVERPORT**

### Facility Development -Planning for the Future

- Aggressive Capital Investment
- Master Plan
- Identify Funding Sources
- Evaluate and Calculate Risks/Opportunities
  - Diversification & Niche Market Development
    - Project Cargo
    - Containerization
    - Markets for Transload Cargo
    - Globalization of Natural Resources and Commodities
    - Foreign Trade Zone (FTZ)
    - Refine Market Intellect Use

## Operational Performance -Providing Excellent Service Daily

- Safety. Safety. Safety.
- Swift and Decisive Responsiveness to Customer's Demands and Requirements
- Preventative Maintenance and Replacement Program for Equipment
- Develop Sense of Ownership amongst Employees
- Promote Strong Relationships with Shipping Industry (stevedores, freight forwarders, coastal ports, etc.)
- Develop the Reputation for "Doing It Right!"

## Focus on Customers and Markets -An Evolution

- Provide Excellence in Customer Service Every Day with Every Customer
- Understand your Customer's Operations, Business Goals, and Markets Conditions
- Diversification & Niche Market Development

- Strategic Positioning Create Opportunities for Port/Terminal
- Understanding Capabilities and "Matching" Ports to Potential Regional Markets
- Offensive Posture Alter Market Forces
- Scenario Planning



# Market Focus - Expanding Opportunities -

#### Intellect

- 1. Insight & Knowledge
- 2. Management Systems
- 3. Strategic Assessment
- 4. Enterprise Change
- 5. Managed Risk

#### Innovation

- **1. Technology**
- 2. Empowerment
- 3. Rate Offering
- 4. Flexibility
- 5. Scenario Plan

#### Relationships

- **1. Intangibles**
- 2. Brand
- **3.** Communicate MV
- 4. Prove Performance
- 5. Network

#### Integrity

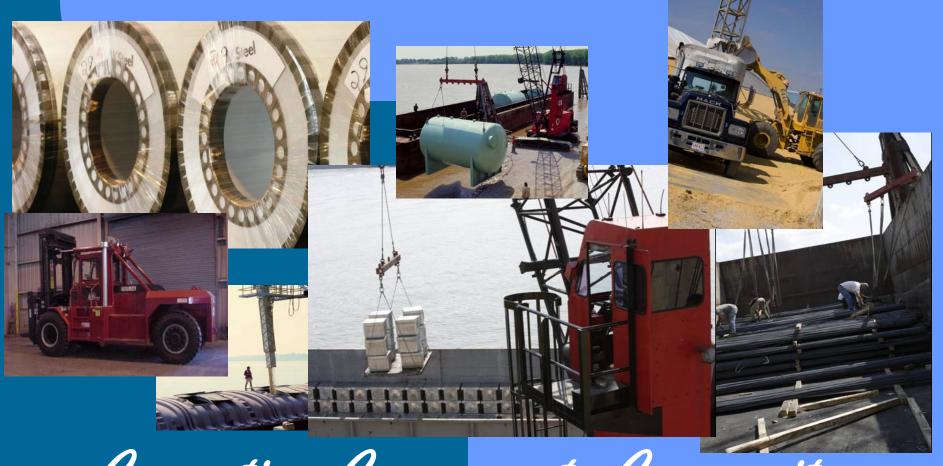
- 1. Respect
- 2. Teamwork
- **3. Performance**
- 4. Sharing
- 5. Trust

### **Creating and Expanding Opportunities**

#### Market Focus approach allows you to:

- Easily differentiate your organization from your competition by allowing more opportunities for Value Added Services and Vertical Integration.
- Capture long-term customer loyalty by distancing your firm from other Alternatives and/or Substitutes.
- Focus and develop new opportunities and Niche Markets.

## A Closer Look at Owensboro Riverport



Connecting Commerce to Community

## Mission Statement



OUR MISSION IS TO ESTABLISH THE OWENSBORO RIVERPORT AS THE PREMIER INLAND PORT IN THE OHIO RIVER VALLEY BY PROVIDING A DYNAMIC, EFFICIENT, CUSTOMER ORIENTED, AND MARKET FOCUSED INTERMODAL FACILITY THAT CONTRIBUTES TO COMMERCE AND ECONOMIC GROWTH FOR OWENSBORO AND THE REGION.

## Location. Location. Location.

Owensboro Ríverport... ...ís at the "Heart of Ameríca"!



## Aerial Photo

### Harbor Road Terminal



### Coleman Terminal

## Conceptual Views



## **Experience.**

- Chartered by the City of Owensboro – public port began operations in 1976
- Self-operating management
- Self-sufficient structure
- Creates economic development opportunities with local & state partners
- Major contributor to
   Owensboro-area commerce,
   trade, & transportation
   segments



## Aluminum

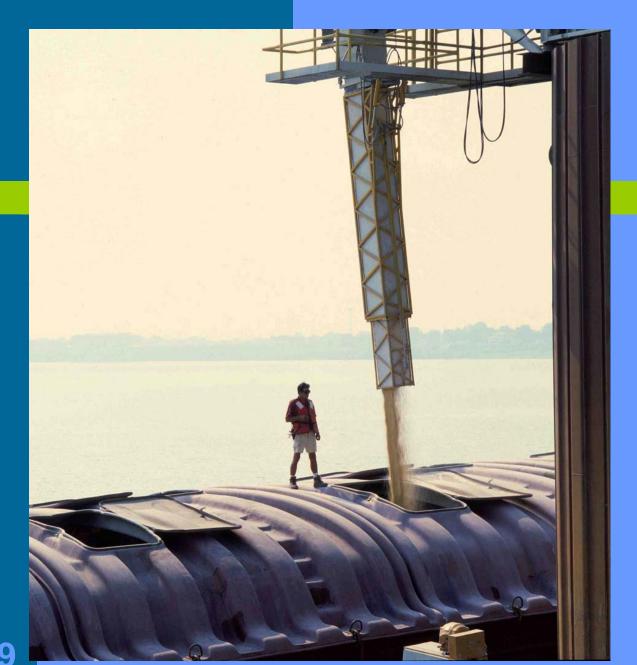
NYMEX/COMEX Licensed Warehouse
 LME – NASAAC Licensed Warehouse
 Global Market
 International Notoriety





## **Fertilizer and Bulk Products**



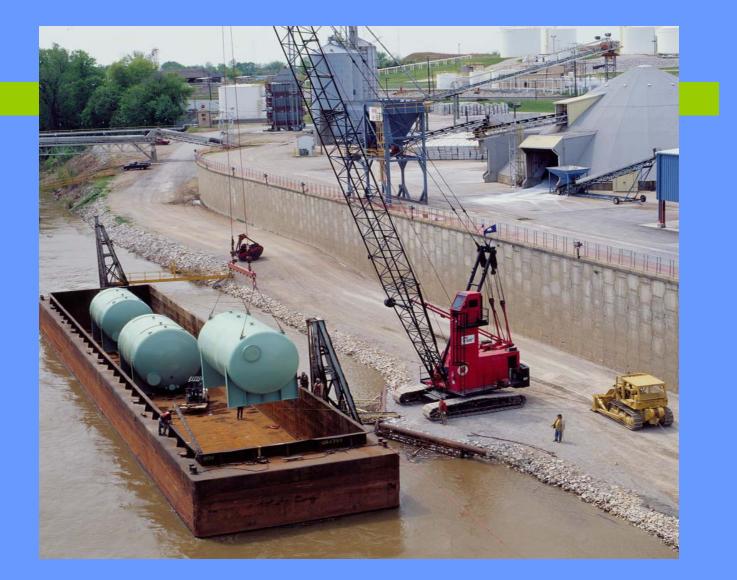


## Grain



## Paper

## **Project Cargo**



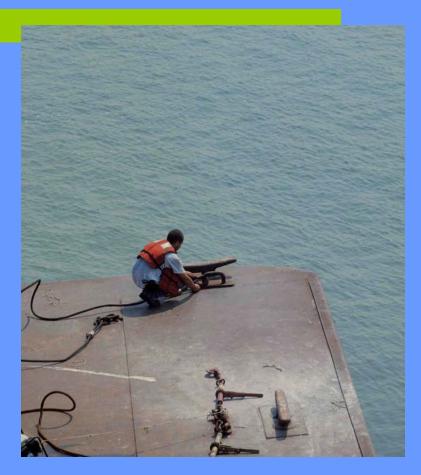
## Performance.

- 150 acre "working" terminal– Harbor Road
- 90 acre "development" site Coleman Terminal
- Two-tiered flood wall
  - Two 110-ton cranes
- One 40-ton crane
- Lift truck fleet 5,000 lbs. up to 52,000 lbs.



## **Operations**

- Handle and store various goods, products, and cargo among indoor warehouses and outdoor storage yards
- Utilize various modes of transportation including barge, rail, and truck



## Warehousing

 Operate/manage nearly 1 million square feet of on-site and off-site warehousing
 New 300,000 square foot state-of-the-art warehouse completed in August 2003





## Services/Management

- Full Service (space, labor, and equipment)
- Full array of specialty handling equipment
- Warehouse Management System developed by Northrop Grumman – Phase II scheduled for completion in 1<sup>st</sup> Quarter 2007



## **Excellence**.

 U.S. Customs Port of Entry
 Foreign Trade Zone
 Premier intermodal facility in Ohio River Valley







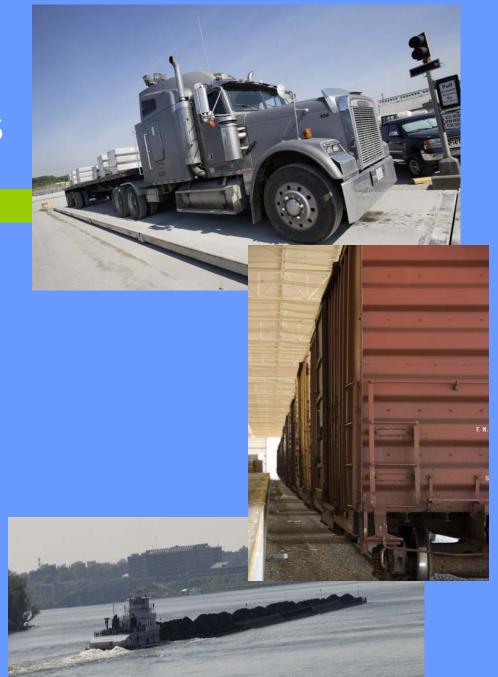
## **Strategic Goals**

 Achieve Optimum Financial and/or Operating Performance

> Develop Internal Business Systems by Leveraging Intellectual Capital

Diversify into New Markets and Increase Existing Market Share through New Facilities and Services

Enhance Company
 Perception through Improved
 Public Relations



## Major Accomplishments/Projects

- Design and Construction of Warehouse # 4 (including administrative offices) August 2003
- Foreign Trade Zone designation December 2003
- Acquisition of Coleman Terminal (former Green River Steel) April 2005
- **Employee Incentive Pay Plan July 2005**
- Warehouse Management System scheduled for Phase II completion in late 2006
- Development of Costing system for accounting/sales ongoing
  - Master Plan ongoing



FOR MORE INFO...

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Visit our web site at www.OwensboroRiverport.com

## Questions may be submitted to:

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### Served by all major barge lines and CSX railroad

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### **Owensboro Riverport** *"Experience – Performance – Excellence"*



Overview: 1975 - 2003

### Overview

## The "Basics"

Development of River-oriented Industries & Commerce Public River Terminal 3PL Warehousing





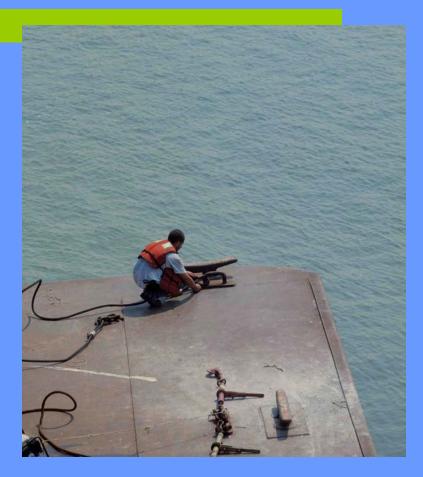
## **Facilities**

150 acre "working" terminal
400,000 sq. ft. warehousing
Two 110-ton cranes
Two-tiered flood wall
Lift truck fleet up to 52,000 lbs.



### **Unique Structure**

 Self-Operate
 Financially Self-Sufficient
 "Dividend" to City of Owensboro
 Enterprise Function



### Tactical Perception

We perceive ourselves as a Customer Service Company in various external supply chains --- we just happen to complete this service via and intermodal port and 3PL warehouse.

### **Evolution to a Market Focus Model**

- 1. Facility Development
- 2. Operational Excellence
- 3. Market Focus

Fueled by Knowledge, Intellect, Experience, Innovation, Performance, Internal Integrity...and Relationships.

Potential Acquisition of Green River Steel property

This site was a former steel mill operation and is under RCRA regulatory control under U.S. EPA

- Additional 350,000 sq. ft. of warehouse space
- **H** Rail-Truck transfers
- Indoor facility with ample overhead crane capacity to handle various commodities
- River front property for dock construction