People Development in the Transportation Industry
About Eno

• Established in 1921 by William Phelps Eno
• Today is an independent, nonpartisan think tank and training institution
• Check out our policy publications and research
• Eno Transportation Weekly
• Runs leadership courses for public transit operators and other sectors
• Future Leaders Development Conference
• www.enotrans.org
Thoughts on Workforce Development

Definition- Improving the people-readiness and organizational structures required to meet the demands of the future

- The industry knows this is a growing problem. There is no consensus on what to do about it.
- Data availability is poor, highly segmented, and anecdotal
- Operators have different needs from other agency types
- Don’t ignore the managers and executives
- Succession planning is difficult in the public sector
Contact Info

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