Emergency Preparation, Response & Recovery Seminar

Congressman Solomon P. Ortiz International Center
402 Harbor Drive, Corpus Christi, TX 78401

November 13-14, 2019

This program will focus on all-hazards preparation, response and recovery and seeks to educate and train port operations professionals responsible for leadership roles during emergency incidents.

(Business casual attire suggested)

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<th>Wednesday, November 13</th>
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<td>8:30 – 9:00 a.m.</td>
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<td>9:00 – 9:30 a.m.</td>
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### Wednesday, November 13 (continued)

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| 1:00– 2:15 p.m. | **Integrating Port Planning Efforts to Incorporate All-Hazard Responses**                  | As ports continue to grow and plan for the future, they are well served to anticipate emergencies and use existing planning efforts and ongoing capital projects to build in features and components that will facilitate emergency response when needed. But ports also make sure that all plans (master plans, strategic plans, economic development plans, etc.) stay up to date to reflect conditions that change because of hazards and emergencies.  
**Moderator:**  
Blair Garcia, PPM, V.P., U.S. Director - Maritime Div., WSP, Virginia Beach, VA  
**Speakers:**  
Jeffrey Pollack, Port Corpus Christi  
Danielle Hale, Port Corpus Christi  
Dominic Muna, Deputy Manager of Port Operations, Port Authority of Guam  
Grace Kellogg, Associate Consultant, WSP, Virginia Beach, VA |
| 2:15 – 3:30 p.m. | **Creating the EOC You Need**                                                                | Whether your port has an existing Emergency Operations Center or is exploring its needs for an EOC, you need to make smart decisions about needs and priorities and be realistic about how to leverage outside funding, such as federal grants, to make your EOC a reality or update it to have the longevity needed for years to come.  
**Speakers:**  
April O. Danos, Director of Homeland Security & Technology, Greater Lafourche Port Commission (Port Fourchon, LA)  
LCDR Stacey W. Tate, Chief, Emergency Management & Readiness, U.S. Coast Guard Sector Corpus Christi  
Billy Delgado, Emergency Management Coordinator, City of Corpus Christi |
| 3:30 – 3:45 p.m. | **Break**                                                                                  |                                                                                                                                                                                                         |
| 3:45 – 5:00 p.m. | **Leading Executives and Senior Managers Through a Hazard Response**                       | Seasoned operations professionals play a critical role in responding to emergencies and hazards that occur in and around the port, but such incidents may have serious implications for HR managers, environmental managers, IT professionals and other members of the management or executive team at a port. When your colleagues look to you to set the tone, do you have the soft skills needed – in addition to the subject matter expertise – to step up to the plate?  
**Speaker:**  
Valerie Pompa, Owner, VAP Business Solutions LLC |
| 5:00 – 6:00 p.m. | **Reception**                                                                              | Hosted by Port Corpus Christi                                                                                                                                                                            |
**Thursday, November 14**

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<td>8:30 – 9:00 a.m.</td>
<td>Continental Breakfast</td>
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<td>9:00 – 10:00 a.m.</td>
<td><strong>Building Blocks of Success: Ensuring that Employees Are Ready</strong></td>
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<td>Your organization may have a sophisticated plan, but what about individual employees? They need to be personally prepared for incidents – at home, with their families, on their commutes and at their desks to give your organization an opportunity to put its plan into action. This session will cover why helping employees really helps the organization.</td>
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<td><strong>Speaker:</strong> Lorena de Rodriguez, President, SSI, Inc., Tucson, AZ</td>
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<td>10:00 – 11:00 a.m.</td>
<td><strong>Using NIMS to Conduct Successful Drills/Exercises</strong></td>
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<td>A successful emergency response requires everyone to be ready. Is your organization utilizing tools built on the National Incident Management System (online, in-person sessions, tabletop exercises) to ensure its employees are prepared to play their parts in getting your port fully operational as soon as possible after a response?</td>
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<td><strong>Speakers:</strong> Debra Tsuchiyama Baker, Managing Partner, Baker Wotring LLP, Houston, TX</td>
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<td>Sarah Garza, Director of Environmental Planning &amp; Compliance, Port Corpus Christi</td>
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<td>11:00 – 11:15 a.m.</td>
<td>Break</td>
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<td>11:15 a.m. – 12:30 p.m.</td>
<td><strong>Bouncing Forward</strong></td>
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<td>After your organization moves on to recover and rebuilding, how can you ensure that your port ends up in a better place than it started? Following the idiom “never let a good crisis go to waste,” this session will explore the opportunities embedded in recovery.</td>
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<td><strong>Speaker:</strong> David Lessinger, Senior Advisor, Resilience Practice, CSRS, Lake Charles, LA Mitchell Parks, National Account Manager, BELFOR Technical Center, Fort Worth, TX</td>
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<td>12:30 – 1:30 p.m.</td>
<td>Lunch</td>
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| 1:30 – 2:30 p.m. | **Making the Most of Technology**<br>Your IT staff may be buzzing about drones, sensors, IoT (Internet of Things) and other emerging types of technology, but you need to make sure that technology integrates with your organization’s goals and plans.  
*Speaker:* Jennifer Chase, Senior Terminal Operations Development Manager, Moffatt & Nichol |
| 2:30 – 3:30 p.m. | **Partnering Outside Your Agency**<br>All-hazards responses require communication and partnerships with other governmental entities as well as outside stakeholders. How can your port work together – in advance of an incident and during a response – to ensure that everyone is on the same page?  
*Speakers:* Allison Davis, FEMA Programs Practice Lead, CSRS, Inc., Lake Charles, LA<br>Erik Stromberg, Executive Director, Lamar University, Port Arthur, TX |
| 3:30 – 3:45 p.m. | **Break**                                                            |
| 3:45 – 5:00 p.m. | **Case Studies: Highlights from the Port Industry**<br>To close the program, attendees will hear from a variety of ports who can share lessons learned from incidents in their recent past. Hear first-hand what worked – and what didn’t – in real-life hazards responses from your port industry colleagues.  
*Speakers:* Bill Corcoran, Chief Information Officer, North Carolina State Ports Authority<br>John Dittmar, Director, Safety & Security, North Carolina State Ports Authority |
| 5:00 p.m.        | **Seminar adjourns**                                                 |