CRUISE LINES INTERNATIONAL ASSOCIATION (CLIA)

- 35 / 40 new ships by 2012
- $22 / 23.9 BILLION investment
- 88,800 / 100,800 lower berth addition
Industry’s Efforts to Prepare for a Major SAR Case
Preventative Aspects

What can the Company do in a Major SAR Incident

Information to Responders
Preventative Aspects

- SAR – The Last Resort
- Representation at IMO
- Development of New Equipment
- Development and Implementation of New Systems
  - Simulators
  - Bridge and ER Recorders
Information to Responders

Unified Command/
Incident Response Center

- SAR Plans of Cooperation
- Reduce Communications Load on the Ship
- Company Agent
- Open lines to Company
Proactive Industry

- Participation with SAR Authorities
- Internal Exercises
- External Exercises
Emergency Response

How will the Company Respond?
Initial Actions

● **Get Information**
  – Nature of Incident
  – Position
  – Injuries
  – Damage to Ship
  – Initial Indications of Survivability
  – Need for Immediate Evacuation

● **Assess the Situation**
Immediate Concerns

- Is the Ship Safe
  - Fire
  - Flooding
  - Stability
- Is Anyone Hurt
- Do we need to Evacuate
- Can we Evacuate
  - Equipment
  - Weather
  - Where to
- Environmental Concerns
Initial Actions

- Establish Open Line to Ship
- Call Emergency Response Team
- Notify appropriate authorities
- Activate the EOC
- Agent to Local Response Center/Unified Command
Emergency Response
Center Capabilities
Emergency Response Center Team*

- Team Leader
- Communicator
- Marine
- Technical
- Environmental
- Medical Rep
- Passenger and Crew
- Media
- Specialist
- ERC Co-Coordinator
- Support Staff

* Each can have an open line to the Unified Command/IRC
Emergency Response Team Duties

- Team Leader
  - Captain
  - Directs Operations
  - Keeps Management Unit Informed
Emergency Response Team Duties

**Communicator**

- Communication Link between Ship and ERC
  - All Communications go through him
  - Maintains Open Lines – Ship, Unified Command etc.
Emergency Response Team Duties

- Marine Rep
  - SAR contact
  - Local/USCG Contact
  - Flag State Contact
  - Tugs
  - Itineraries
  - Security
Emergency Response Team Duties

- **Technical Rep**
  - Class Contact
  - P and I Club Contact
  - Underwriters Contact
  - Damage Stability Contractor Liaison
  - Repair Facilities
  - Technical Advice
  - Spares, Technicians
Emergency Response Team Duties

- Environment Rep
  - Oil Spill Response
  - Environmental Impact
  - All other Environmental Aspects
Emergency Response Team Duties

- Medical Rep
  - Medical Advice
  - Tracks Casualties
  - Fatality Reception
Emergency Response Team Duties

- **Passenger and Crew Rep**
  - Tracks Passengers and Crew
  - Next of Kin Information
  - Passes Information to Crew Unit
  - Passes Information to Passenger Unit

- **Travel Arrangements**
  - Facilities and Accommodation Ashore

- **Away Team**
  - CARE Team
Emergency Response Team Duties

- **Media Rep**
  - Gathers Information
  - Prepares Press Releases
  - Liaison with Management Unit on Spokesperson etc
Emergency Response Team Duties

- Specialist
  - USCG
  - Security
Emergency Response team Duties

- ERC Coordinator
  - Procedures
  - Facilitator
Logistics

• Tour Companies
• Shore Excursion Companies
• Other Cruise Lines
• Hotels
• Airlines
• Cleaning/decontamination
GOALS

• COORDINATED RESPONSE ACTIVITIES

• FACILITATED COMMUNICATIONS
  • Controlled and Orderly
  • Don’t overburden the Ship
  • Facilitate Flow of Necessary Information
TERRORISM OR PANDEMIC RESPONSE
HSPD-13
HSPD-13

NATIONAL STRATEGY FOR MARITIME SECURITY

OBJECTIVE:
MINIMIZE DAMAGE AND EXPIDITE RECOVERY
MARITIME
OPERATIONAL
THREAT
RESPONSE
NATIONAL UNIFIED COMMAND

LOCAL/REGIONAL COMMAND

LEAD AGENCY RESPONSIBILITY

CLIA INVOLVEMENT

CLIA MEMBER INVOLVEMENT
SAME RESPONSE
POSTURE

• DIFFERENT LEVELS OF INPUT TO COMMAND STRUCTURE

• SOME ERC FUNCTIONS NOT NEEDED
Emergency Response Center Team*

- Team Leader
- Communicator
- Marine
- Technical
- Environmental
- Medical Rep
- Passenger and Crew
- Media
- Specialist
- ERC Co-Coordinator
- Support Staff

* Each can have an open line to the Unified Command/IRC
CLIA GUIDELINES
AGGRESSIVE PROTOCOLS

• COORDINATION with CDC AND
  LOCAL HEALTH AGENCIES
    • Travel Emergency Response Network - TERN
    • World Health Organization - WHO

• SCREENING AND PRESCREENING
• SURVEILANCE AND INTERVENTION
• ISOLATION
• ITINERARY MANAGEMENT
PLANNING

BUSINESS CONTINUITY PLAN

• CRITICAL EMPLOYEES
• WORK FROM HOME
• PREVENTIVE MEASURES
• ITINERARY MANAGEMENT
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