TWIC

Lessons Learned

Captain Mike Brewer
Virginia Port Authority
Police Department
Enrollment

Fixed Locations 3/3/08
- Chesapeake
- Newport News

Mobile Sites 5/12/08 to 5/23/08
- World Trade Center
- NIT
Enrollment
July 1st

- All local VPA Employees
- 400 of 450 VIT Employees
- 50% All ILA Labor Employees
- UNK % Truckers
  - 95% of moves by 150 companies
  - 97% of moves by 200 companies
  - VA Maritime Association says SLOW
Enrollment

AAPA/Other Ports
Pre Enrollment Instructions
TWIC Outreach Teams
Bulk Pre-Payment
Issues

- Long Waits for Non-Enrollment
- Locations
- Cost/Economy (Fuel)
- Cards Slow (months)
- Glitches in System
- Fingerprints
- Future Biometrics
- Encouraged Compliance
- “Job, not a Career”
Future Challenges

- Rail
- Escorts
- One versus Two Cards
- Truckers
- Vendors
- Reluctance to accept TWIC as reality
Case Study

My Experience

2/19  Pre-Enrollment
3/3   Appointment = $132.50
3/31  Card in Production
6/4   Card in Production
6/19  E-Mail Notification
6/24  Called from Arlington
7/11  E-Mail Notification
7/31  Appointment for Pick Up