Incident Management – After Action Items

* Inadequate management
* Poor communications
Central location from which government can provide interagency coordination and executive decision making.
Emergency Operations Center

- 22,000 ft² state-of-the-art facility;
- Co-located with MDFR in their headquarters facility;
- Located in Doral, Miami-Dade County;
NIMS & ICS

* Standardized approach to incident management
* Terminology
* Command – establish & transfer
* Planning/Organizational Structure
* Resource Support
* Information Management
Miami-Dade EOC

Emergency Operations Center (EOC)
Table of Organization

Operations Section
- Public Safety Branch
  - Firefighting Group (ESF 4)
  - Search & Rescue Group (ESF 9)
  - Hazardous Materials Group (ESF 10)
  - Law Enforcement & Security Group (ESF 16)
- Infrastructure Branch
  - Transportation Group (ESF 1)
  - Communications Group (ESF 2)
  - Public Works & Engineering Group (ESF 3)
  - Energy Group (ESF 12)
  - Agriculture Group (ESF 17)
  - Business Recovery (ESF 18)
- Human Services Branch
  - Mass Care Group (ESF 6)
  - Animal Protection Group (ESF 17)
  - Health & Medical Group (ESF 8)
  - Special Needs Unit
- Divisional Branch
  - Miami Division
  - Miami Beach Division
  - North Miami Beach Division

Planning Section
- Intelligence Unit
  - GIS Unit
  - 311 Unit
  - Situation/Documentation Unit
  - Copy Center

Logistics Section
- Resource Support Unit (ESF 7)
- Food & Water Group (ESF 11)
- Military Support Unit (ESF 13)
- Volunteers & Donations Unit (ESF 15)
- DAE Unit
- POD Unit
- Procurement Unit

Admin/Finance Section
- EOC Food Unit
EOC Agency Reps

- Regular communication
- Training
- Authority to make decisions
- Bi-directional information flow
Incident Communications Keys

- Equipment
  - Interoperability
  - Redundancy

- Message
  - Consistent
  - Timely
  - Accurate
  - Understandable
Emergency Support Function 14 – Public Information

- Scalable PIO Structure
- Duties:
  - Media and public inquiries
  - Emergency information and warnings
  - Rumor monitoring and response (311)
  - Media monitoring
- Pre-scripted and scheduled press releases
GOALS:
- Simplify communication of what actions to take
- Increase response by residents
- Use program to unify public presentations
- Emphasize human safety as ultimate goal

VENUE:
- Pre-Storm: video, publications, website
- EOC activation: Media releases, Answer Center
Options for Residents:
- Gas up car
- Turn up refrigerator
- Locate Shutters/equipment
- Review Plan/Inventory supplies
- Map your Evacuation routes
- Monitor Media
- Boat Preparation
- Pet preparation
- Fill water supply
- Communications Plan in place
- Fill prescriptions

Commercial Sector:
- Review personnel plans

Medical Situations:
- MMF/EEAP
- Pregnant women
- Dialysis
- Nursing Homes: review evac plans

Mobile home residents
- Review evacuation plan

Hospitality Industry
- Tourists: be alert
- Hotels: ready arrangements

Give Information resources
- Video/web/publications
Resident Options:
- PSNs prepare to evacuate
- Dialysis patients prepare for treatment
- Pack supplies
- Protect home
  - Shutters on
  - Pool preparations
  - Bulky items inside, etc.
- Prepare to evacuate
- STS arrangements made

County Operations Plan
- Closings/change in business hours
- Employees plan
- Trash pick up
- Medical facilities status

Commercial Sector:
- Secure Data
- Employee plans in place
- Secure building
- Construction Site cleanup

Give Information resources
- AC/Video/publications
SAFETY

Evacuate w/ Evac Orders
- Announce Zones
- Safe places:
  - Friends & Family
  - ARC HEC
  - MEC
- Transportation
  - Bus Pick ups
  - MEC pick-up
  - Bridges
  - Evac Routes

Finish Preparations
- Shuttering

Shelter in Place TSFW
- Instructions
- Stay in doors
- Protect yourself inside
- Take refuge if outside or traveling
- Do not stay in cars

Give Information resources
- AC/Video/publications
Private Sector Communications

- Public-Private Partnership
- Seat in EOC
- Business Continuity Information Network (BCIN)
Communications Plan

* EOC
* Organization
* Family
To contact us...

Miami-Dade Emergency Management
9300 NW 41st Street
Doral, FL  33178-2414
(305) 468-5400
(305) 468-5401 fax
e-mail: eoc@miamidade.gov
website: www.miamidade.gov/oem