Introduction
Port of Long Beach

- 3,200 acres of land
- 4,600 acres of water
- 6 container cargo terminals
- Also car, oil, pet coke, lumber, and cement terminals
Primary business is containers
Middle Harbor
$950 million Desmond Bridge replacement
Port of Long Beach • Information Management
IM Business Plan

• Better access to information
• Focus on business process improvement
• Implement best practices
• IM needs to be a service organization
IMBP Challenges
Resulting Benefits

- Improved processes
- Easier access to information
- Resilient production systems
- Better decision-making
IMBP Accomplishments

We're here to help
IM Service Desk

Submit your request for service:

Online: http://imservicedesk
Via email: imservicedesk@polb.com
By phone: 562.499.3411

The Port of LONG BEACH
www.polb.com
Recognition

- Best of California for IT leadership
- CIO 100 for Clean Trucks Program
- AAPA Technology Award for Disaster Recovery
Lessons Learned

• Change is hard, really hard
• Executive support is crucial
• Vendor commitment is also crucial
• Organizational development is more fun than virtualization
Continuous Improvement
Where are we headed?
Questions?